

# Quality Assurance and Compliance Virtual Desk Monitoring Review for Career and Technical Education

# Florida Association for Career and Technical Education

**May - July 2024** 

**Final Report** 

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Florida Department of Education Division of Career and Adult Education

# Florida Association for Career and Technical Education Career and Technical Education Quality Assurance and Compliance Monitoring Report

# I. INTRODUCTION

The Florida Department of Education (Department), Division of Career and Adult Education (Division), in carrying out its roles of leadership, resource allocation, technical assistance, monitoring and evaluation, oversees the performance and regulatory compliance of recipients of federal and state funding. The Quality Assurance and Compliance (QAC) office is responsible for the design, development, implementation and evaluation of a comprehensive system of quality assurance including monitoring. The role of the quality assurance system is to ensure financial accountability, program quality and regulatory compliance. As stewards of federal and state funds, it is incumbent upon the Division to monitor the use of workforce education funds and regulatory compliance of providers on a regular basis.

# II. AUTHORITY

The Department receives federal funding from the U.S. Department of Education's Office of Career and Technical Education under the Carl D. Perkins (Perkins) Strengthening Career and Technical Education for the 21<sup>st</sup> Century Act, and for Adult Education (AE) under the Workforce Innovation and Opportunity Act of 2014. The Department awards sub-grants to eligible providers to administer local programs. The Division must monitor providers to ensure compliance with federal requirements, including Florida's approved state plans for Career and Technical Education (CTE) and Adult Education/Family Literacy. Each state shall have procedures for reviewing and approving applications for sub-grants and amendments to those applications, for providing technical assistance, for evaluating projects and for performing other administrative responsibilities the state has determined are necessary to ensure compliance with applicable statutes and regulations pursuant to 34 CFR 76.770, Education Department General Administrative Regulations and the Uniform Grant Guidance for grant awards issued on or after December 26, 2014. The Florida Department of Education, Division of Career and Adult Education, is required to oversee the performance of sub-grantees in the enforcement of all laws and rules (Sections 1001.03(8) and 1008.32, Florida Statutes).

#### III. QAC CORE MONITORING GUIDE

The Core Monitoring Guide is intended to be used broadly by any reviewer conducting an onsite or desk monitoring review of any program currently administered by the Division. The guide provides a summary of each facet of the monitoring design and the process. It also contains objectives that may be used as agencies are monitored or reviewed. It is located on the Division's website at <a href="http://fldoe.org/academics/career-adult-edu/compliance">http://fldoe.org/academics/career-adult-edu/compliance</a>.

# **IV. PROVIDER SELECTION**

Various sources of data are used throughout the implementation of the quality assurance system. The monitoring component of the system is risk-based. Risk assessment is a process used to evaluate variables associated with the grants and assign a rating for the level of risk to the Department and the Division. A risk matrix, identifying certain operational risk factors, is completed for each provider. The risk matrix for each program monitored is located in Appendix A. The results of the risk assessment process and

consideration of available resources are used to determine one or more appropriate monitoring strategy(ies) to be implemented.

Tha QAC office may apply any specific monitoring strategy to any federal or state-funded provider at any time. Some circumstances may warrant onsite monitoring, desk monitoring review or other strategies regardless of a provider's risk matrix score.

The monitoring strategy for the Florida Association for Career and Technical Education (FACTE) was determined to be a virtual desk monitoring review (VDMR). A notification was sent to Mr. John Monda, President, on September 11, 2023. The designated representative for the agency was Ms. Marsan Carr. The representative of the Division conducting the review was Program Specialist Michael Swift of the QAC office.

# V. FLORIDA ASSOCIATION FOR CAREER AND TECHNICAL EDUCATION

The provider was awarded the following grants for FY's 2020-21, 2021-22 and 2022-23:

<u>Finance</u>			
FY 2020-21			
Grants	Grant Number	Grant Amount	Unexpended
Perkins Leadership	194-1621B-1PL01	\$ 15,000.00	\$ 11,531.91
Perkins Special Project	194-1621B-1P001	\$ 897,750.00	\$ 206,328.89
FY 2021-22			
<u>Grants</u>	Grant Number	Grant Amount	Unexpended
Perkins Leadership	194-1622B-2PL01	\$ 30,000.00	\$ 4,731.22
Perkins Special Project	194-1622B-2P001	\$ 346,500.00	\$ 107,556.96
FY 2022-23			
Grants	Grant Number	Grant Amount	Unexpended
Perkins Leadership	194-1623B-3PL01	\$ 30,000.00	\$ 1,300.00
Perkins Special Project	194-1623B-3P001	\$ 437,850.00	\$ 63,222.38

Additional information about the provider may be found at the following web address: <u>https://facte.wildapricot.org/</u>

# VI. MONITORING ACTIVITIES

The monitoring activities included pre and post-visit planning, an entrance and exit telephone conference, records review and interviews with administrators, if necessary.

**Onsite Visits** 

No onsite visits were made during the VDMR process.

#### Entrance and Exit Conferences

An introductory telephone meeting with Ms. Carr took place on November 15, 2023. Ms. Carr was informed of the final outcome of the monitoring review in July 2024.

#### Records Review

Due to the unique nature of the FACTE grants, only the provider's core activities and submitted deliverables/supporting documentation were reviewed during the VDMR.

#### VII. OBSERVATION

- A. <u>ADMINISTRATION</u>: refers to the management and/or supervision of programs, structure of programs and services, grant oversight and other administrative areas.
  - The FACTE CTE grant is managed by Ms. Carr, Executive Director. An office manager and office assistant work alongside Ms. Carr to ensure all aspects of their grant(s) are achieved in a timely and efficient manner. The Executive Director reports to the FACTE president.
  - The role of the Executive Director includes, but is not limited to: work directly with the Board of Directors; maintain correspondence with other state education agencies; supervise state-wide membership and enrollment; coordinate state conferences and workshops; and work directly with private and public groups with interests in career and technical education. The Executive Director is also the direct contact between FACTE and the Division project manager assigned to their federal grants.
  - To ensure all CTE needs are met across the state, the FACTE Board is composed of one representative from each division representing CTE programs and support services. The Executive Director works with all program managers to ensure that all interests and needs are being addressed throughout Florida.
  - All members of the Board are expected to participate in the annual state conference, local CTE associations and attend regional/district workshops.
  - Annual events such as the Association of Career and Technical Education (ACTE) conference are attended by the President and Executive Director. Other training events sponsored by the national association are also attended by executive leadership. New information attained at the training events and conferences are then disseminated to FACTE board members and state administrators during local training events.
- **B.** <u>**CURRICULUM AND INSTRUCTION:**</u> refers to those elements that contribute to student learning and skill acquisition.
  - FACTE offers CTE training and workshops throughout the state of Florida. All CTE instructors and administrators have the opportunity to join the organization.
  - The annual summer conference is an opportunity for FACTE to provide quality professional learning events for all teachers and administrators of CTE programs throughout the state. A trade show is also a major function of the conference, as it allows various companies and entities to show and demonstrate new technology that can potentially be used in the classroom.
  - One primary goal of FACTE is to provide instruction and training for teachers coming into the classroom directly from industry. These individuals generally lack the skills desired for the classroom but bring real world experiences not possessed by traditionally trained instructors and teachers.
  - Another goal of the organization is to provide support for the expansion of dual enrollment (DE) opportunities across Florida. A consultant is hired to provide advisement related to strengthening the current DE system to allow students to more seamlessly transfer and receive credits and credentials from participating providers.
  - FACTE is obligated to a specific number of in-person and virtual training events to take place over a given fiscal year. Targeted training events take place, as necessary.

- C. <u>RECORDS REVIEW</u>: refers to a review of the records and documents that evidence compliance with federal and state rules and regulations. Samples of financial and programmatic records are reviewed.
  - FACTE's quarterly deliverables for the years monitored were examined as part of the monitoring review. The following items comprised the deliverables submitted to the Division grant manager:
    - Financial and bank statements
    - State conference records
    - Board of Director meeting minutes, agendas, etc.
    - Annual operating budgets
    - Travel records
    - Community and stakeholder outreach
    - Membership applications and materials
    - Correspondence between FACTE and state-wide stakeholders
    - State-wide training materials
  - FACTE operating and policies manual
  - Grant budget analyses for all years monitored
- **D.** <u>**FINANCIAL:**</u> refers to aspects of the federal fiscal requirements that providers must meet when expending federal funds, including financial management, procurement, inventory management and allowable costs.
  - QuickBooks® is used as the accounting system for FACTE. The Executive director manages all records associated with grant expenditures, and FACTE works with an independent accounting firm that provides annual audits of the organization's financial records.
  - No salaried positions are funded with grant dollars. Instead, contractual agreements are in place when individuals or services are needed to fulfill the scope of the grant.
  - Contracted vendors or services are thoroughly vetted prior to entering into any agreement with FACTE. Once a contract agreement is in place, a scope of work is agreed upon and the contractor is paid based on the completion of the approved tasks.
  - FACTE has policies and procedures for accounting practices, budgeting and reporting of financial data. Additionally, FACTE follows state guidelines when travel is necessary.
  - It is rare for FACTE to make capitalized equipment purchases charged to their grants, but there are policies in place for the procurement of inventory and maintenance of inventory records. Capitalized equipment purchases are only made at the request of the Division.
  - DCAE directs the FACTE scope of work for a given program year and assigns a weighted dollar value to each task (deliverable). FACTE is eligible for reimbursement upon the submission of all deliverables (and accompanying invoices) to their FDOE program manager. Payment is only provided for approved deliverables.
- E. <u>EQUAL ACCESS</u> refers to compliance with federal non-discrimination law requirements relating to recruitment, enrollment, participation and completion of programs.

FACTE included the necessary policies required by the General Education Provisions Act (GEPA) and other federal laws, which ensure equal access and participation in programs regardless of sex, race, national origin, color, disability or age.

- F. <u>COLLABORATION:</u> refers to the collaborative agreements, partnerships or memoranda of understanding (MOU) that are in place to benefit an agency's programs and students.
  - FACTE has numerous collaborations and partnerships throughout the state of Florida. These partnerships act in the interest of CTE educators and administrators. The list of partners includes, but are not limited to:
    - o Florida Leadership for Career and Technical Education
    - Florida Association of Agriculture Educators
    - o Florida Association of Junior Reserve Officers Training Corps Personnel
    - Florida Business Technology Education Association
    - o Florida Educators of Family and Consumer Sciences
    - o Health Occupations Educators Association of Florida
    - Florida Apprenticeship Association
    - Occupational Specialist/Guidance Association
    - Florida Association of Marketing Educators
    - Florida Association of Industrial and Technology Educators
    - o Florida Technology Education Association
    - o Florida Career Pathways Network
    - Public Services
    - Career Academy Division
    - Florida Department of Education
    - Florida College System
    - o Florida Public School Systems

#### VIII. RESULTS

FACTE was not found to be out of compliance. Documentation and deliverables were submitted within a reasonable timeframe to the Division and matched the expectations of the grants. Additionally, all items reviewed were compliant in accordance with applicable local, state and federal laws and/or policies and procedures.

# IX. SUMMARY

Once the monitoring review is completed, including receipt of additional requested information when applicable, a preliminary report is forwarded to the provider for review. Comments are accepted and will be considered at the discretion of the Department monitoring team lead. Once the final report is approved, it will be forwarded to the agency head with a copy sent to the provider's designated contact person. The final report will be posted on the Department's website at the following address: <a href="http://fldoe.org/academics/career-adult-edu/compliance">http://fldoe.org/academics/career-adult-edu/compliance</a>

Finally, the Division issues a closure letter to the agency head and designated contact person. This letter indicates that all outstanding corrective action plan items have been completed, when applicable, and that no further action is required. This letter will officially end your monitoring process.

The monitoring team extends its appreciation to all participants of the FACTE monitoring review on behalf of the Department. Special thanks is offered to Ms. Marsan Carr for her participation and leadership during this process.

# **APPENDIX A**

#### Florida Association for Career and Technical Education Career and Technical Education Risk Matrix

#### Risk Scores Matrix for a Non-College or Non-School District Receiving Career and Technical Education (CTE) Carl D. Perkins Grants

Agency Name: Florida Association for Career and Technical Education Program type: CTE Monitoring Year: 2023-24

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metric Points		
	7 or More Years	7	3	<u>X 10</u>	30		
Number of Years Since Last	5-6	5					
Monitored	3-4	3					
	0-2	1					
	Upper Quartile	7	7	<u>X 8</u>	56		
Total Budget for all Perkins	Upper Middle	5					
<b>Grants Combined</b>	Lower Middle	3					
	Lower Quartile	1					
	4 or More	7	7	<u>X 8</u>	56		
	3	5					
Number of Perkins Grants	2	3					
	1	1					
Agency CTE Program Director Change from	Yes	7	0	Vć	0		
Previous Fiscal Year	No	0	0	<u>X 6</u>	0		
	Upper Quartile	7	4	<u>X 4</u>	16		
Unergended Funds from all	Upper Middle	5					
Unexpended Funds from all Perkins Grants Combined	Lower Middle	3					
i ci kins Grants Combined	Lower Quartile	1					
	0	0					
AGENCY RISK SCORE:							

Data sources used for calculations: Prior to July 1, 2022

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