



2024

**MONEY BACK
GUARANTEE
PROGRAM REPORT**

2024 Money Back Guarantee Program Report

Section (s.) 1011.803, Florida Statutes (F.S.), mandates that each school district and Florida College System (FCS) institution offering workforce education programs implement the Money Back Guarantee (MBG) program. This initiative assists individuals in achieving self-sufficiency by providing tuition refunds to students who cannot secure employment in their field of training within six months of completing designated workforce education programs. These programs are designed to prepare students for in-demand, middle-level to high-level wage occupations.

Program Requirements

To comply with s. 1011.803, F.S., each school district and FCS institution must establish a MBG program that includes the following components:

1. **Program Offerings:** Institutions must offer a money-back guarantee on at least three workforce education programs.
2. **Eligibility Criteria:** Institutions must define eligibility criteria for the program, including:
 - a. Student attendance
 - b. Student program performance
 - c. Attendance at Career Services or Career Day events
 - d. Participation in internship or work-study programs
 - e. Documentation of job search efforts
 - f. Development of a student career plan in collaboration with the institution's career services department

Summary of Money Back Guarantee Program Offerings

School districts and FCS institutions are required to report information on their selected MBG programs to the Department of Education annually. For the 2023-24 academic year, the following data were reported:

- Number of students enrolled in each program
- Number of students also enrolled in the MBG Program
- Number of students in each program the institution has paid back
- Total amount of tuition paid back by the institution

The following sections provide an overview of program offerings related to the MBG Program, emphasizing its role in supporting students' transition into the workforce. Additionally, Appendix A summarizes the MBG programs available at FCS institutions and Appendix B lists those offered by school district postsecondary institutions.

Money Back Guarantee Programs at Florida College System Institutions

A total of 87 degree and certificate programs are offered with the guarantee at FCS institutions, reflecting a commitment to meeting students' needs and labor market demands. Institutions currently offer 57 Associate in Science (A.S.) programs, 24 Career Certificate (CAR) programs and six College Credit Certificates (CCC) under this guarantee. It is important to note institutions varied at how students enrolled in the MBG. In many cases, students were automatically enrolled where others required students to complete an application. Notably, Palm Beach State College offers three programs beyond the mandated requirement, illustrating the institution's dedication to fostering an adaptable, skilled workforce.

Several programs emerged as the most prevalent MBG program offerings at FCS institutions:

FCS Program	Number of Institutions Offering As MBG
Nursing (R.N.) A.S. Program	19
Respiratory Care A.S. Program	9
Dental Hygiene A.S. Program	9
Welding Technology CAR Program	5
Radiography A.S. Program	5

This distribution indicates a strategic alignment with workforce needs, particularly in healthcare and technical fields, ensuring students are well-positioned for careers in high-demand occupations.

Money Back Guarantee Programs Offered by School Districts

A total of 116 career certificate programs with the Money Back Guarantee are offered by school districts, highlighting a commitment to providing various pathways for students to gain essential skills and credentials. Currently, districts offer 111 CAR programs and five Applied Technology Diploma (ATD) programs.

Florida's school districts have established a wide array of workforce education programs to meet local employment needs, with the following MBG programs being the most prevalent:

School District Program	Number of Districts Offering As MBG
Practical Nursing CAR Program	22
HVAC/R CAR Program	13
Advanced Welding Technology CAR Program	10
Welding Technology CAR Program	8
Medical Assisting CAR Program	7

Overall, the range of programs at school district institutions, spanning healthcare to technical trades, highlights their responsiveness to workforce demands and equips students with essential skills to thrive in high-demand fields.

Total Money Back Guarantee Program Offerings, Enrollments, and Repayment

A total of 3,872 students have enrolled in the Money Back Guarantee program in one of the eligible programs with 790 students at FCS institutions and 3,082 students at school district programs. To date, no students have requested refunds for any program.

To gain a more comprehensive understanding of the various ways FCS institutions and school districts are enrolling students in the MBG program, future data collection will include questions regarding the application and/or enrollment process. Additionally, information on how the MBG program is communicated to students will also be requested.

Data collected for the 2023-24 academic year highlights the quality of the workforce education programs offered with a MBG and demonstrates the commitment of these institutions to foster student success and contribute to workforce readiness.

