

Talented Twenty Program

Frequently Asked Questions for School Districts and Counselors

1. How do I access the Talented Twenty Program website?

The Talented Twenty website can be found at <https://sso.osfaffelp.org/Talented20/login>. This website is a secure website in which districts and schools use to submit student transcripts for students eligible for the Talented Twenty Program.

2. What happens if I forget my password?

Click on “Forgot Password” and follow the prompt to reset your password.

3. What happens if I attempted to log-in to my Talented Twenty Program ID account system multiple times and get an error message?

After three (3) failed attempts to log-in, the systems locks to protect security violations, the Talented Twenty Program Staff Office must be contacted at: SuZi VanGaasbeek at Susanne.VanGaasbeek@fldoe.org or Misty Bradley at Misty.Bradley@fldoe.org for a system reset.

4. Who is responsible for ensuring student transcripts are received when transmitted through a third party system, for example, FOCUS, Infinity Campus or Skyward?

The district and/or school is responsible for ensuring student transcripts are transmitted successfully.

5. When is the submission period for the Talented Twenty Program?

Submissions for the Talented Twenty Program will begin on February 5, 2021 and will end on March 26, 2021.

6. Should I include a “Course in Progress” on the student’s transcript?

Yes, it is important to include a course in progress on a student’s transcript. See FASTER web page for submission rules at <http://www.floridastudentfinancialaid.org/faster/index.htm>.

7. How should I code a course in progress?

The course in progress record must contain the value "P" in the Course Flag field. The course credit must be populated with the credits attempted for the course in progress.

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8. If a student completes a virtual course outside of the district/school, should the course be on the student's transcript?

Yes, it is the responsibility of the districts/schools to include the completed course on the student's transcript.

9. How will I know when the Talented Twenty Program is closed?

The Florida Department of Education will notify the school districts via email when the Talented Twenty Program is officially closed and when the address file for the eligible students becomes available.

10. Who should I contact regarding questions about my Talented Twenty Program submissions?

High schools with questions regarding missing or rejected transcripts should first contact their district offices before contacting the Florida Department of Education. Once a student has been notified that he or she may be eligible for the Talented Twenty Program and has applied to at least three state universities and been denied at all, high school counselors should contact the Board of Governors Office at BOGinfo@flbog.org for a courtesy review of the student's transcript and test scores.

11. When should a district send out Talented Twenty Program Award Letters?

After the final posting of the eligibility report, districts and schools have the responsibility of notifying students of their Talented Twenty award. A sample letter in which districts can use to notify students regarding their eligibility is in Attachment A, in the Talented Twenty Technical Assistance Paper found at <http://www.fldoe.org/schools/family-community/activities-programs/talented-twenty-program/>. The district should mail out the Talented Twenty letters by the third Monday in April.

12. Can a district and/or school submit the 8th semester transcript for Talented Twenty Program award evaluation?

No, the Talented Twenty Program award evaluation is based only on the 7th semester.

13. A course was submitted for the Talented Twenty Program Evaluation but was rejected, what happened?

- FASTER Aging Report lists the status of student transcripts sent by the district/school, including unsuccessful transmissions due to rejection errors, (message type = X01).

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- The course must adhere to the State University System's subject area requirement Business Rule and the Florida Board of Governors Regulations, 6.002 (2)(c), Admission of Undergraduate First-Time-in-College, Degree-Seeking Freshmen.
- For further Technical Assistance with system questions contact the FASTER Office at fstr@fldoe.org.

14. Once transcripts are submitted, where should I check the status?

- Within 48 hours of submitting transcripts, a district is able to check the status of their submission by logging into the state's Talented Twenty online system: <https://sso.osfaffelp.org/Talented20/login>.
- If any course issues are found, the district/school is required to resolve and resubmit prior to the Talented Twenty Program deadline.

15. What is the appeal process for a student?

- A student is expected to have applied to at least three state universities, hopefully earlier in the year. If he/she is accepted at any state university, then the guarantee is met. If denied at all, the student should contact his/her guidance counselor.
- Once a counselor has verified that the student is indeed eligible for the Talented Twenty Program, the counselor will then contact the Board of Governors Office at BOGinfo@fbog.edu, to request a Talented Twenty Program appeal. To receive priority review of a student's information, documents should be submitted by June 1.
- A staff member of the Board will establish a file folder for the student on a shared drive and provide the counselor with information on how to upload the student's unofficial transcript and test scores.
- When preparing the documents to upload, the counselor should include a new coversheet, so that the admission directors have the contact information for the student and their counselor.
- Submit test scores from the Scholastic Aptitude Test (SAT) Reasoning Test or redesigned SAT scores from the College Board or the American College Testing (ACT), Plus Writing score from ACT Inc. prior to enrollment to a university in the State University System (SUS). No minimum score is required.
- Once the required information has been uploaded, state university admission directors will conduct an informal review of the submission.
- Dependent upon the timing of the appeal, the student may ultimately be admitted fall, spring or summer to a state university.
- The counselor and student will be notified.

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16. What resources are available about the Talented Twenty Program?

- **Talented Twenty Program webpage:**
<http://www.fldoe.org/schools/family-community/activities-programs/talented-twenty-program/index.stml>
 - Technical Assistance Paper (TAP)
 - Tip Sheet for Submitting Data
 - Frequently Asked Questions for Counselors
 - Frequently Asked Questions for Parents and Students

- **Educator Login**
<https://sso.osfaffelp.org/Talented20/login>

- **State University System of Florida website:**
<https://www.flbog.edu/universities/>

- **High School Education Resources website:**
<http://www.fldoe.org/schools/family-community/activities-programs/just-for-parents-community/high-school-edu-resources.stml>

- **Florida Counseling for Future Education Handbook, 2020-2021 Edition**
<https://dlss.flvc.org/documents/210036/217302/DLSS-Florida-Counseling-for-Future-Education-Handbook-2020-21-FINAL.pdf/fe3eba1-9c6b-a229-ab92-0aba1bce0080>

- **Florida Bright Future Scholarship Program**
<https://www.floridastudentfinancialaidsg.org/SAPBFMAIN/SAPBFMAIN>