



Talented Twenty Program

Frequently Asked Questions for School Districts and School Counselors

1. How do I access the Talented Twenty program online portal?

The Talented Twenty portal is located at <https://sso.osaffelp.org/Talented20/login>. This is a secure website that districts and schools use to submit transcripts for students eligible for the Talented Twenty program.

- The Talented Twenty system allows a USER ID and password for *one* staff member per school and *one* district level staff.

2. What happens if I forget my district's or school's password?

Click on "Forgot Password" and follow the prompt to reset your password.

3. What happens if I attempt to log in to my Talented Twenty program ID account system multiple times and get an error message?

After three (3) failed attempts to log in, the system locks to protect security violations. Contact Yolanda Miranda-Hill, Bureau of Family and Community Outreach, at Yolanda.MirandaHill1@fldoe.org for a system reset.

4. Who is responsible for ensuring that student transcripts are received when transmitted through a third-party system? For example, FOCUS, Infinity Campus or Skyward.

The district or school is responsible (a district-determined decision) for ensuring that student transcripts are transmitted successfully.

5. When is the submission period for the Talented Twenty program?

Submissions for the Talented Twenty program will begin on Monday, January 27, 2025, and will end on Monday, March 24, 2025.

6. Should I include a "Course in Progress" on the student's transcript?

Yes, it is important to include a course in progress on a student's transcript. Visit the [Florida Automated System for Transferring Educational Records \(FASTER\)](#) web page for submission rules.

7. How should I code a course in progress?

The course in progress record must contain the value "P" in the Course Flag field. The course credit must be populated with the credits attempted for the course in progress.

8. If a student completes a virtual course outside of the district/school, should the course be on the student's transcript?

Yes. It is the responsibility of the district or school to include the completed course on the student's transcript.

9. How will I know when the Talented Twenty program is closed?

The Florida Department of Education (FDOE) will notify the school districts via email when the Talented Twenty program is officially closed and when the address file for the eligible students becomes available.

10. Whom should I contact regarding questions about my Talented Twenty program submissions?

High schools with questions regarding missing or rejected transcripts should first contact their district offices before contacting the FDOE. Once a student has been notified that he or she may be eligible for the Talented Twenty program and has applied to at least three state universities and been denied at all, high school counselors should contact the Board of Governors Office (BOG) at SUSTalented20@flbog.edu for a courtesy review of the student's transcript and test scores.

11. When should a district or school send out Talented Twenty program Award Letters?

After the final posting of the eligibility report, districts or schools are responsible for notifying students of their Talented Twenty award. A sample letter that districts can use to notify their students is available in Attachment A, within the Talented Twenty Technical Assistance Paper, found at <https://www.fldoe.org/schools/family-community/activities-programs/pre-collegiate/talented-twenty-program/>. The district or school must disseminate all Talented Twenty letters by the third Monday in April after the final student eligibility report is posted.

12. Can a district or school submit the 8th semester transcript for Talented Twenty program award evaluation?

No, the Talented Twenty program award evaluation is based only on the seventh semester.

13. If a course was submitted for the Talented Twenty program Evaluation but was rejected, what happened?

- FASTER Aging Report lists the status of student transcripts sent by the district or school, including unsuccessful transmissions due to rejection errors (message type = X01).
- The course must adhere to the State University System's (SUS) subject area requirement Business Rule and the [Board of Governors Regulation, 6.002\(2\)\(c\)](#), Admission of Undergraduate First-Time-in-College, Degree-Seeking Freshmen.
- For further Technical Assistance with system questions contact the FASTER Office at FSTR@fldoe.org.

14. Once transcripts are submitted, where should I check the status?

- Within 48 hours of submitting transcripts, a district is able to check the status of their submission by logging into the state's Talented Twenty online system at <https://sso.osfaffelp.org/Talented20/login>.
- If any course issues are found, the district or school is required to resolve and resubmit prior to the Talented Twenty program deadline.

15. What is the appeal process for a student?

- A student is expected to have applied to at least three state universities, hopefully earlier in the year. If he/she is accepted at any state university, then the guarantee is met. If denied at

all, the student should contact his/her school counselor.

- Once a school counselor has verified that the student is indeed eligible for the Talented Twenty Program, the school counselor will then contact the BOG at SUSTalented20@flbog.edu, to request a Talented Twenty program appeal. To receive priority review of a student's information, documents should be submitted by June 1.
- School counselors must complete the Request for Formal Review form and submit the form via email to the BOG at SUSTalented20@flbog.edu and Yolanda Miranda-Hill (Yolanda.MirandaHill1@fldoe.org), Director of Pre-Collegiate Programs with the Bureau of Family & Community Outreach, to inform them of the potential appeal.
- A BOG staff member will establish a file folder for the student on a shared drive and provide the school counselor with information on how to upload the student's unofficial transcript and test scores. Note that incomplete files will not be reviewed.
- When preparing the documents to upload, the school counselor should include a new coversheet, so that the admission directors have the contact information for the student and their school counselor.
- Submit SAT scores from the College Board, ACT scores from ACT, Inc., or Classic Learning Test (CLT) scores from Classic Learning Initiatives. No minimum score is required.
- Once the required information has been uploaded, a BOG staff member will conduct an informal review of the submission.
- Dependent upon the timing of the appeal, the student may ultimately be admitted fall, spring or summer to a state university.
- The school counselor and student will be notified.
- It is important to note that the appeal process is for students who were denied admission to at least three State University System institutions; incomplete or deferred applications are not considered as denials.

16. What resources are available about the Talented Twenty program?

Talented Twenty program website: <https://www.fldoe.org/schools/family-community/activities-programs/pre-collegiate/talented-twenty-program/>

- Technical Assistance Paper (TAP)
- Tip Sheet for Submitting Data
- Frequently Asked Questions for School Counselors
- Frequently Asked Questions for Parents and Students

Other Helpful Resources:

- **Educator Login:**
<https://sso.osfaffelp.org/Talented20/login>
- **SUS website:**
<https://www.flbog.edu/universities/>
- **High School Graduation Requirements website:**
<https://www.fldoe.org/schools/k-12-public-schools/sss/graduation-requirements/>
- **Florida Bright Futures Scholarship Program website:**
<https://www.floridastudentfinancialaidsg.org/SAPBFMAIN/SAPBFMAIN>
- **Florida Student Scholarship and Grant Programs website:**
<https://www.floridastudentfinancialaidsg.org/SAPHome/SAPHome?url=home>