

Quality Assurance and Compliance

Virtual Desk Monitoring Review for Pathways to Career Opportunities Grant

Daytona State College

November 2, 2023 - January 8, 2024

Final Report

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Florida Department of Education Division of Career and Adult Education

Daytona State College Pathways to Career Opportunities Grant (PCOG) Quality Assurance and Compliance Monitoring Report

I. INTRODUCTION

The Division of Career and Adult Education (Division) within the Florida Department of Education (Department) has several key responsibilities, including leadership, resource allocation, technical assistance, monitoring and evaluation. These duties require the Division to oversee the performance and regulatory compliance of federal and state funding recipients. The Quality Assurance and Compliance (QAC) unit plays a critical role in this process by designing, developing, implementing and evaluating a comprehensive quality assurance system, which includes monitoring. This system aims to ensure financial accountability, program quality and regulatory compliance. As stewards of federal and state funds, it is the Division's duty to regularly monitor the use of workforce education funds and regulatory compliance of providers.

II. AUTHORITY

Pursuant to Section 1008.32, Florida Statues, Florida Administrative Code, Rule 6A-20.046, the Pathways to Career Opportunities Grant Request for Proposal and the Uniform Grant Guidance, also referred to as 2 Code of Federal Regulations Part 200, the Department is responsible for monitoring programs run by a sub-grantee or provider of supported activities to ensure adherence to relevant federal and state regulations.

III. QAC CORE MONITORING GUIDE

The Core Monitoring Guide is designed to be utilized by any reviewer who is conducting an onsite or desk monitoring of any program currently administered by the Division. The guide includes a brief overview of each aspect of the monitoring design and the process, as well as objectives that can be used when agencies are monitored or reviewed. You can find the guide on the Division's website at http://fldoe.org/academics/career-adult-edu/compliance. The QAC unit may apply any specific monitoring strategy to any federal or state-funded provider at any time. Some circumstances may warrant onsite monitoring, desk monitoring review or other strategies regardless of a provider's risk matrix score.

IV. PROVIDER SELECTION

The Daytona State College (DSC) monitoring strategy was determined to be a virtual desk monitoring review (VDMR). Notification was sent to Dr. Thomas LoBasso, President, on September 11, 2023. The designated representative for the agency was Dr. Sherryl Weems.

The Division's representative conducting the VDMR was Program Specialist Charles Davis, of the QAC.

V. Daytona State College

Finance

The provider was awarded a PCOG grant for fiscal years 2019-2020, 2020-2021 and 2021-2022:

FY 2019-20

| Grants Pathways to Career Opportunities | <u>Grant Number</u> 642-90310-0D01 | Grant Amount \$ 107,650.00 | <u>Unexpended</u> \$ 3,996.87 |
|--|--|----------------------------|-------------------------------|
| FY 2020-21 Grants Pathways to Career Opportunities | <u>Grant Number</u> 642-90310-1D301 | Grant Amount \$ 73,145.00 | <u>Unexpended</u> \$ 4,091.05 |
| FY 2021-22 Grants | Grant Number | Grant Amount | Unexpended |

Additional information about the provider may be found at the following web address: https://daytonastate.edu/

VI. MONITORING ACTIVITIES

Pathways to Career Opportunities

The monitoring activities include pre- and post-review planning, an entrance and exit conference, records review and interviews with administrators, if necessary.

642-90310-2D401

Onsite Visits

The monitoring team visited the following sites as part of the Inventory Verification:

- · Advanced Technology College
- Daytona Beach Campus

Entrance and Exit Conferences

The entrance conference for DSC was conducted on November 2, 2023. The exit conference was conducted on January 8, 2024. The participants are listed below:

| Name | Title | Entrance Conference | Exit Conference |
|-----------------------------|---|------------------------|--------------------|
| Candice Valle | Associate Director of Resource Development, DSC | X | X |
| Dr. Sherryl Weems | Associate Vice President, DSC | X | X |
| Division Monitoring Team | | | |
| Michael Swift | Program Specialist | X | X |
| Chuck Davis | Program Specialist | X | X |

\$ 20,159.80

82,374.00

VII. OBSERVATION

- **A.** <u>ADMINISTRATION</u> refers to the management and supervision of programs, the structure of programs and services, grant oversight and other administrative areas.
 - DSC's PCOG grants are managed by The Director of the School of Workforce, Ms. Bree Castelli, and overseen by the Associate Vice President for Workforce and Continuing Education, Dr. Sherryl Weems.
 - The occupation of welding was never registered with the state. Finding 1
- **B. <u>DATA AND ASSESSMENT</u>** refers to all the data and assessment system components, including test administration, test security, data collection, entry, reporting and procedures. The use of data in program decision-making is also explored and commented.
 - The college failed to accurately report student enrollment data. Finding 2
- **C.** <u>CURRICULUM AND INSTRUCTION</u> refer to those elements that contribute to student learning and skill acquisition.
 - No curriculum and instruction were observed during the monitoring review.
- D. <u>TECHNOLOGY AND EQUIPMENT</u> refer to a review of the technology and equipment used by students and instructors in the classroom; addresses access, availability, innovation, use and condition.
 - All inventory criteria set forth by federal, state and local guidelines are included within their fixed asset system.
 - The college has a technology plan that includes policies on new equipment requests, equipment safety/storage and the disposal of old inventory.
 - Police reports are filed with the campus police department for any piece of equipment thought to be missing or stolen. There have been no reports of stolen or lost equipment over the previous three fiscal years.
 - As part of the VDMR, the QAC team conducted an inventory search at the Advanced Technology College and Daytona Beach Campus.
- **E. EQUAL ACCESS** refers to compliance with federal non-discrimination laws' requirements relating to recruitment, enrollment, participation and completion of programs.
 - DSC included the necessary policies required by the General Education Provisions Act which
 ensures equal access and participation in programs regardless of sex, race, national origin,
 color, disability or age.
- **F. RECORDS REVIEW** refers to reviewing the records and documents supporting compliance with federal and state rules and regulations. In addition, a sampling of financial and programmatic records is reviewed.

Documents reviewed are:

- College policies and procedures for finance and procurement
- College policies and procedures for property management
- Inventory records
- Procurement records
- Standards of Apprenticeship manual

- Employee/employer Apprenticeship contract
- Instructional and on the job (OJT) training manual
- **G. <u>FINANCIAL</u>** refers to aspects of the federal fiscal requirements that providers must meet when expending federal funds, including financial management, procurement, inventory management and allowable costs.
 - Peoplesoft® is used as the college's Enterprise Resource Planning system.
 - DSC has financial policies and procedures in place to ensure the efficient cash management of PCOG grant funds. There is a multi-tier approval process for all expenditures charged to the PCOG grants.
 - Monitoring staff conducted a grant budget analysis of DSC's Department PCOG grants.
- **H.** <u>COLLABORATION</u> refers to the collaborative agreements, partnerships or memoranda of understanding that are in place to benefit an agency's programs and students.
 - DSC has numerous collaborations and MOUs within the local community. They often offer additional educational and job experiences to students. The list of partners includes but are not limited to the following:
 - o Cape Canaveral
 - o Kennedy Space Center
 - o Patrick Air Force Base
 - o Space Coast Economic Development Commission
 - o United Association of Plumbers

VIII. RESULTS

| Finding Number | 1 Grant #642-90310-0D01 |
|---|---|
| Area | Registration of the approved occupations. |
| Finding Summary | The occupation of welding was never registered |
| · | with the state. |
| Finding Detail | During the monitoring review, it was discovered |
| | that the welding occupation was never registered. |
| | OJT hours, RTI hours, and completions were |
| | never reported to the state via the Florida College |
| | System state reporting system. |
| Citation | Per standards requirement of Request for |
| | Proposal. Within 120 days of receiving the grant |
| | award, the provider must register the occupation |
| | on which the award was based. |
| Recommended/Antipated Corrective Action | Candice Valle, Associated Director of Resource |
| | Development, DSC, will provide a letter of |
| | attestation, including a corrective action plan. |
| Anticipated completion date: | 1/25/2024 |
| Name and Title responsible for CAP | Candice Valle, Associated Director of Resource |
| | Development, DSC |
| Plan Accepted by: | Chuck Davis 1/25/2024 |
| Status of Action Plan | Completed 1/25/2024 |

| Finding Number | 2 Grant #642-90310-1D301 | |
|---|---|--|
| Area | Student Data Reporting | |
| Finding Summary | Student Data was only reported to the state | |
| | through required quarterly grant reports | |
| Finding Detail | During the monitoring review, it was discovered that the program activity, including OJT hours, RTI hours and any completions were not reported to the state via the Florida College System state reporting system using the apprenticeship program number. Instead, data were reported using the relevant career certificate | |
| Citation | program number. Florida Statutes 1011.80 | |
| Recommended/Antipated Corrective Action | The Director of Research and Evaluation, Brittany Ross, will implement and monitor the CAP. | |
| Anticipated completion date: | The corrective action plan will be complete when the provider demonstrates a full year of understanding and compliance with state reporting requirements. | |
| Name and Title responsible for CAP | Candice Valle, Associate Director of Resource Development, DSC | |
| Plan Accepted by: | | |
| Status of Action Plan | Open | |

IX. SUMMARY

After completing the monitoring review and receiving any additional information requested, a preliminary report is sent to the provider for their review. The Division monitoring team lead may consider comments at their discretion. Once the final report is approved, it will be sent to the agency head and a copy will be sent to the provider's designated contact person. The final report will also be posted on the department's website, which you can find at:

http://fldoe.org/academics/career-adult-edu/compliance

Once all outstanding corrective action plan items have been completed (when applicable), the Division will issue a closure letter to the agency head and designated contact person. This letter will signify the end of the monitoring process and that no further action is required.

On behalf of the Division, the monitoring team would like to extend their appreciation to all participants in the Daytona State College VDMR. A special thanks is offered to Ms. Candice Valle for her participation and leadership during this process.

Please address inquiries regarding this report to:

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