

Quality Assurance and Compliance Virtual Desk Monitoring Review for Adult Education and Career and Technical Education

Taylor County School District

December 7 - 11, 2020

Final Report

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Florida Department of Education Division of Career and Adult Education

Taylor County School District Adult Education and Career and Technical Education Quality Assurance and Compliance Monitoring Report

I. INTRODUCTION

The Florida Department of Education (FDOE), Division of Career and Adult Education (division), in carrying out its roles of leadership, resource allocation, technical assistance, monitoring and evaluation, is required to oversee the performance and regulatory compliance of recipients of federal and state funding. The Quality Assurance and Compliance (QAC) section is responsible for the design, development, implementation and evaluation of a comprehensive system of quality assurance including monitoring. The role of the quality assurance system is to assure financial accountability, program quality and regulatory compliance. As stewards of federal and state funds, it is incumbent upon the division to monitor the use of workforce education funds and regulatory compliance of providers on a regular basis.

II. AUTHORITY

The FDOE receives federal funding from the U.S. Department of Education (USDOE) for Career and Technical Education (CTE) under the Carl D. Perkins (Perkins) Strengthening Career and Technical Education for the 21st Century Act, and for Adult Education (AE) under the Workforce Innovation and Opportunity Act (WIOA) of 2014. FDOE awards sub-grants to eligible providers to administer local programs. FDOE must monitor providers to ensure compliance with federal requirements, including Florida's approved state plans for CTE and Adult Education/Family Literacy. Each state shall have procedures for reviewing and approving applications for sub-grants and amendments to those applications, for providing technical assistance, for evaluating projects and for performing other administrative responsibilities the state has determined are necessary to ensure compliance with applicable statutes and regulations pursuant to 34 CFR 76.770, Education Department General Administrative Regulations (EDGAR) and the Uniform Grant Guidance (UGG) for grant awards issued on or after December 26, 2014. The Florida Department of Education, Division of Career and Adult Education, is required to oversee the performance of sub-grantees in the enforcement of all laws and rules (Sections 1001.03(8) and 1008.32, Florida Statutes).

Additional citations noting pertinent laws and regulations and authority to monitor are located in the 2020-21 Core Monitoring Guide, which is still under review.

III. QUALITY ASSURANCE CORE MONITORING GUIDE

The Quality Assurance Policies, Procedures and Protocols manual was discontinued after the 2019-20 program year. The Quality Assurance and Compliance section will now operate from the Core Monitoring Guide (CMG). The guide provides a summary of each Core Activity and objective of the monitoring design and process.

IV. PROVIDER SELECTION

Various sources of data are used throughout the implementation of the quality assurance system. The monitoring component of the system is risk-based. Risk assessment is a process used to evaluate variables associated with the grants and assign a rating for the level of risk to the department and the division. A risk matrix, identifying certain operational risk factors is completed for each provider. The risk matrix for each program monitored is located in Appendix A. The results of the risk assessment process and

consideration of available resources are used to determine one or more appropriate monitoring strategy(ies) to be implemented.

The QAC section may apply any specific monitoring strategy to any federal or state-funded provider at any time. There may be circumstances that may warrant onsite monitoring, desk monitoring review or other strategies regardless of a provider's risk matrix score.

The monitoring strategy for Taylor County School District (TCSD) was determined to be a virtual desk monitoring review (VDMR). Notification was sent to Mr. Danny Glover, superintendent, Taylor County School District on August 28, 2020. The designated representative for the agency was Ms. Jodi Tillman.

The representative of the division conducting the VDMR was program specialist, Mr. Michael Swift of the Quality Assurance and Compliance section.

V. TAYLOR COUNTY SCHOOL DISTRICT

ENROLLMENT:

Fiscal Year (FY) 2018-19

CTE (possible duplication at program level): Secondary – 1,139

AE: 82

The provider was awarded the following grants for FY's 2018-19, 2019-20 and 2020-21:

Finance* FY 2018-19

FY 2018-19			
Grants	Grant Number	Grant Amount	Unexpended
Adult General Education	620-1919B-9CG01	\$ 77,380.00	\$ 1,306.31
Perkins Secondary	620-1619B-9CS01	\$ 41,847.00	\$ 1,003.98
Perkins Rural	620-1619B-9CR01	\$ 31,783.00	\$ 1,005.85
FY 2019-20*			
<u>Grants</u>	Grant Number	Grant Amount	<u>Unexpended</u>
Adult General Education	620-1910B-0CG01	\$ 77,380.00	\$ 10,602.49
Perkins Secondary	620-1610B-0CS01	\$ 53,116.00	\$ 1,268.05
Perkins Rural	620-1610B-0CR01	\$ 31,920.00	\$ 1,017.98
FY 2020-21*			
Grants	Grant Number	Grant Amount	<u>Unexpended</u>
Adult General Education	620-1911B-1CG01	\$ 77,380.00	\$ N/A
Perkins Secondary	620-1611B-1CS01	\$ 45,431.00	\$ N/A
Perkins Rural	620-1611B-1CR01	\$ 47,432.00	\$ N/A

^{*} Final project disbursement reports not available at the time of this writing.

Additional information about the provider may be found at the following web address: https://www.taylor.k12.fl.us/

VI. MONITORING ACTIVITIES

The monitoring activities included pre and post-visit planning, an entrance and exit conference, records review and interviews with administrators when necessary.

Onsite Visits

No onsite visits were made during the VDMR process.

Entrance and Exit Conferences

An introductory teleconference for TCSD was conducted on December 7, 2020. The exit teleconference was conducted on December 11, 2020. The participants are listed below:

Name	Title	Entrance Conference	Exit Conference
Jodi Tillman	Director, Big Bend Technical College	X	X
Sharon Hathcock	Director of Instruction TCSD	X	X
Ashley Valentine	Director of Finance, TCSD	X	X
Pam Padgett	MIS Coordinator, TCSD	X	X
Heather McCoy	Principal, Taylor County High School	X	X
Kiki Puhl	Principal, Taylor County Middle School	X	X
Sandy Hendry	Student Services Director/Reports Coordinator, BBTC	X	X
Debra Caley	Grants Facilitator, BBTC	X	X
Nicole Latham	Fiscal Manager/Inventory, BBTC	X	X
Danny Glover	Superintendent, Taylor County Schools	X	
FDOE Monitoring Team			
Michael Swift	Program Specialist, QAC, FDOE	X	X
Charles Davis	Program Specialist, QAC, FDOE	X	X
Orion Price	Program Specialist, QAC, FDOE	X	X

<u>Interviews</u>

TCSD administrators were available via teleconference for interviews, if necessary.

Records Review

Program, financial and administrative records were reviewed. A complete list is provided in section VII, item F. Policies and procedures were reviewed and discussed at various times during the visit.

VII. RESULTS

- **A.** <u>ADMINISTRATION:</u> refers to the management and/or supervision of programs, structure of programs and services, grant oversight and other administrative areas.
 - TCSD has policies and procedures for the writing and completion of grant applications prior to being submitted to FDOE. The AE and CTE directors work with her program coordinators and the district grants facilitator to ensure that all program needs are included within the grant application. Once the grant application draft is complete, it is reviewed by the district superintendent before it is sent to FDOE.

- AE and CTE program directors have regular meetings with the grant facilitator and the finance department to monitor grant expenditures.
- The comprehensive local needs assessment (CLNA) included in the TCSD Perkins grants required consultation with numerous community and business leaders. These stakeholders include: students and parents; Career Source North Florida; local advisory committees; and North Florida College.
- TCSD offers ample opportunities for district-wide training and professional development. AE and CTE administrative staff participate in annual conferences within their program areas, and FDOE sponsored training events and webinars are also attended.
- **B.** <u>DATA AND ASSESSMENT:</u> refers to all the components of the data and assessment system, including test administration, test security, data collection and entry and reporting, as well as procedures. The use of data in program decision-making is also explored and commented upon.
 - TCSD utilizes the FOCUS® system as their integrated management information system (MIS).
 - Data staff and program administrators participate in district bi-monthly and quarterly
 webinars; spring and fall Workforce Education and District Data Advisory Council
 (WEDDAC) meetings; Florida Association of Career and Technical Education (FACTE) and
 Division of Career and Adult Education (DCAE) presentations; the annual Adult and
 Community Education (ACE) conference; and other specialized trainings offered by the state.
 - All of the data elements required of their local MIS were included in the system and verified during the desk review.
 - District registration forms include student "release of information" clauses as required by the Family Educational Rights and Privacy Act (FERPA).
 - TCSD incorporates a data quality review plan prior to submitting any student data to the state. The district data entry specialist enters all student data, then reviews the workforce data information system (WDIS) validation report for errors. Once all errors are fixed the district Reports Coordinator submits the survey data to FDOE.
 - Samples of AE and CTE student data were reviewed and verified for accuracy as part of the VDMR. No errors were found. All student records were provided by TCSD.
- **C.** <u>CURRICULUM AND INSTRUCTION:</u> refers to those elements that contribute to student learning and skill acquisition.
 - As a result of their Perkins CLNA the district opted to close some secondary courses, and the
 only program currently being funded with Perkins' dollars is Agri-technology. The CLNA
 also uncovered opportunities to add additional programs to fit the needs of the local
 workforce.
 - Students are offered multiple opportunities for additional skill acquisition. Qualified high school CTE students are able to dual enroll at Big Bend Technical College, and high standing AE students are able to concurrently take CTE classes through the GEDi program.
 - No reasonable services and accommodations are denied to those students who self-declare a disability. The district Student Services department works with disabled students to ensure their individual needs are being met.
 - AE instructors are trained to incorporate CTE skills and related content into daily classroom instruction. The AE department is housed on the same campus as the post-secondary CTE program, and this close proximity allows for a good working relationship between the two.
 - The district has a memorandum of understanding (MOU) with CareerSource North Florida to provide career services and training for students. CareerSource also plays a large role in student enrollment and transitions to post-secondary CTE programs.

- Tests of adult basic education (TABE) are used to access student skill level. All TABE test proctors are certified as required by FDOE and the testing companies.
- **D.** <u>TECHNOLOGY AND EQUIPMENT:</u> refers to a review of the technology and equipment used by students and instructors in the classroom; addresses access, availability, innovation, use and condition.
 - All inventory criteria set forth by EDGAR and the UGG is included within the inventory management system. The inventory management system was verified during the VDMR.
 - The district has a technology plan that includes policies on new equipment requests, equipment safety/storage and disposal of old inventory.
 - There have been no reports of stolen or lost equipment over the previous three fiscal years.
- **E.** <u>ACCESS AND EQUITY:</u> refers to compliance with the requirements of federal non-discrimination laws as relating to recruitment, enrollment, participation and completion of programs.
 - The Office of Equal Educational Opportunity (OEEO) for school districts is responsible for monitoring and overseeing civil rights compliance obligations. Should you have any questions or concerns, please contact the OEEO at 850-245-0511.
- **F. RECORDS REVIEW:** refers to a review of the records and documents that evidence compliance with federal and state rules and regulations. Samples of financial and programmatic records are reviewed.
 - Size, scope and quality review
 - CLNA
 - MIS data quality checklists
 - District policies and procedures for finance and procurement
 - District technology plan
 - Student and employee handbooks
 - Inventory records
 - Memorandums of Understanding (MOUs) and articulation agreements
 - Advisory committee records agendas, sign in sheets, etc.
 - District professional development and training records agendas, sign in sheets, training materials, etc.
 - AE and CTE student data review
- **G. <u>FINANCIAL:</u>** refers to aspects of the federal fiscal requirements that providers must meet when expending federal funds, including financial management, procurement, inventory management and allowable costs.
 - The district has financial policies and procedures in place to ensure the efficient management of CTE and AE grant funds.
 - Skyward® is used as the district's Enterprise Resource Planning (ERP) system. The system allows for shared knowledge of expenditures and real time financial activity. All grant funds and purchase orders are managed within this system.
 - Regular finance meetings take place between program directors, the grant facilitator and the finance department. These meetings are to ensure that grant expenditures are being managed properly. Budget amendments are submitted to FDOE if the opportunity arises.

- The district has detailed and thorough procedures for the procurement of equipment and inventory that is funded by its federal grants. The approval process for a purchase is determined by pre-set monetary thresholds set by the district. All capitalized purchases regardless of price must receive final approval from the district superintendent.
- **H.** <u>COLLABORATION:</u> refers to the collaborative agreements, partnerships or memoranda of understanding (MOU) that are in place to benefit an agency's programs and students.
 - TCSD has numerous collaborations and MOUs within the local community. They often offer
 additional educational and job experiences to students within the district. The list of partners
 include, but are not limited to:
 - CareerSource North Florida
 - o Big Bend Technical College
 - o North Florida College
 - o Taylor County Health Department
 - Lafayette County Schools
 - o Dixie County Schools
 - o Premier Medical Clinic

VIII. REQUIRED RESOLUTION ACTIVITIES

CAREER AND TECHNICAL EDUCATION

1. Corrective Action Plan – TCSD is not required to complete a CTE Corrective Action Plan.

ADULT EDUCATION

1. Corrective Action Plan – TCSD is not required to complete an AE Corrective Action Plan.

IX. SUMMARY

Once the VDMR is completed, including receipt of additional requested information when applicable, a preliminary report is forwarded to the provider for review. Comments are accepted and will be considered at the discretion of the FDOE monitoring team lead. Once the final report is approved, it will be forwarded to the agency head with a copy sent to the provider designated contact person. The final report will be posted on the department's website at the following address: http://fldoe.org/academics/career-adult-edu/compliance.

Finally, the division issues a closure letter to the agency head and designated contact person. This letter indicates that all outstanding resolution items have been completed, when applicable, and that no further action is required. This letter will officially end your monitoring process.

On behalf of the department, the monitoring team extends its appreciation to all participants in the Taylor County School District virtual desk monitoring review. Special thanks is offered to Ms. Jodi Tillman for her participation and leadership during this process.

APPENDIX A

Taylor County School District Career and Technical Education Risk Matrix

Risk Scores Matrix for Districts Receiving Career and Technical Education (CTE) Carl D. Perkins Grants

Agency Name: Taylor County District School District

Program Type: CTE
Target Year: 2018-2019
Monitoring Year: 2020-2021

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metric Points
	7 or More Years	7	7	<u>X 10</u>	
Number of Years Since Last	5-6	5			70
Monitored	3-4	3			70
	0-2	1			
	Upper Quartile	7			
Total Budget for all Perkins	Upper Middle	5	1	V 0	0
Grants Combined	Lower Middle	3	1	<u>X8</u>	8
	Lower Quartile	1			
	4 or More	7			
Normal are of Doubing Counts	3	5]	<u>X 8</u>	24
Number of Perkins Grants	2	3	3		
	1	1			
Change in Management Information Systems (MIS)	Yes	7	0	<u>X 6</u>	0
from Previous Fiscal Year	No	0	U	<u> </u>	U
Agency CTE Program Director Change from Previous Fiscal	Yes	7	0	V 6	0
Year	No	0	U	<u>X 6</u>	U
	Upper Quartile	7			
Unexpended Funds from all	Upper Middle	5			
Perkins Grants Combined	Lower Middle	3	3	<u>X 4</u>	12
1 ci kins Gi ants Combineu	Lower Quartile	1			
	0	0			
	Upper Quartile	7			
Number of Findings from the	Upper Middle	5	1 <u>X 4</u>		
Office of the Auditor General	Lower Middle	3		<u>X 4</u>	4
ome of the fluditor General	Lower Quartile	1			
	0	0			
	AGENCY RISK	SCORE:	118		

Data sources used for calculations: Prior to July 1, 2019

Taylor County School District Adult Education Risk Matrix

Risk Scores Matrix for Districts Receiving Adult Education (AE) Grants

Agency Name: Taylor County School District

Program Type: AE
Target Year: 2018-2019
Monitoring Year: 2020-2021

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metric Points
	7 or More Years	7	7		70
Number of Years Since Last	5-6	5		V10	
Monitored	3-4	3		<u>X10</u>	
	0-2	1			
	Upper Quartile	7	1	<u>X 8</u>	8
Total Budget for all Adult	Upper Middle	5			
Education Grants Combined	Lower Middle	3			
	Lower Quartile	1			
	4 or More	7		<u>X 8</u>	8
Number of Adult Education	3	5	1		
Grants	2	3	1		
	1	1			
Change in Management Information Systems (MIS)	Yes	7	0	X 6	0
from Previous Fiscal Year	No	0		<u>A 0</u>	
Agency AE Program Director Change from Previous Fiscal	Yes	7	0	<u>X 6</u>	0
Year	No	0			
	Upper Quartile	7			12
Unexpended Funds from all	Upper Middle	5			
Adult Education Grants	Lower Middle	3	3 <u>X 4</u>	<u>X 4</u>	
Combined	Lower Quartile	1			
	0	0			
	Upper Quartile	7			4
Number of Findings from the	Upper Middle	5	1 <u>X</u>		
Office of the Auditor General	Lower Middle	3		<u>X 4</u>	
Office of the Muditor General	Lower Quartile	1			
	0	0			
	Target Not Met		0 <u>X 6</u>	l	
	on 3 of 3	5			
	Indicators				
	Target Not Met				
Adult Education Program	on 2 of 3	3		0	
Improvement Plan (AEPIP)	Indicators			210	U
	Target Not Met on 1 of 3 Indicators	1			
	All targets met	0			
	An angers met	U	Agency R	isk Soors	102

Data sources used for calculations: Prior to July 1, 2019