

Quality Assurance and Compliance Onsite Follow-up Monitoring Visit for Adult Education and Career and Technical Education

Pinellas County School District

March 31, 2017

Final Report



State Board of Education

Marva Johnson, Chair Andy Tuck, Vice Chair Members Gary Chartrand Tom Grady Rebecca Fishman Lipsey Michael Olenick Pam Stewart Commissioner of Education

Rod Duckworth, Chancellor
Division of Career and Adult Education

April 28, 2017

Dr. Michael A. Grego, Superintendent Pinellas County Schools 301 4th Street Southwest Largo, Florida 33770-2942

Dear Dr. Grego:

We are pleased to provide you with the final monitoring report for the adult education and career and technical education programs at Pinellas County School District. The final report will also be placed on the Quality Assurance and Compliance website at http://fldoe.org/academics/career-adult-edu/compliance.

We appreciate the leadership and professionalism demonstrated by your staff during our visit. If we can be of any assistance, please contact Tashi D. Williams, director of Quality Assurance and Compliance, at 850-245-9033 or <u>Tashi.Williams@fldoe.org</u>.

Thank you for your continuous commitment to improve educational services for Florida's students.

Sincerely,

Rod Duckworth

RD/mws

Enclosure

cc: Mark Hunt, executive director, Career Technical and Adult Education Gloria Spradley-Brown, bureau chief, Grants Administration and Compliance Tashi D. Williams, director, Quality Assurance and Compliance Michael Swift, program specialist, Quality Assurance and Compliance

TABLE OF CONTENTS

I.	Introduction	1
II.	Authority	1
III.	Quality Assurance Policies, Procedures, and Protocols	1
IV.	Provider Selection]
V.	Pinellas County School District	2
VI.	Monitoring Activities	3
VII.	Results	3
VIII.	Summary	4
	Appendix A	5
	Appendix B	

Florida Department of Education Division of Career and Adult Education

Pinellas County School District Adult Education and Career and Technical Education Quality Assurance and Compliance Monitoring Report

I. INTRODUCTION

The Florida Department of Education (FLDOE), Division of Career and Adult Education (division), in carrying out its roles of leadership, resource allocation, technical assistance, monitoring and evaluation, is required to oversee the performance and regulatory compliance of recipients of federal and state funding. The Quality Assurance and Compliance section is responsible for the design, development, implementation and evaluation of a comprehensive system of quality assurance including monitoring. The role of the quality assurance system is to assure financial accountability, program quality and regulatory compliance. As stewards of federal and state funds, it is incumbent upon the division to monitor the use of workforce education funds and regulatory compliance of providers on a regular basis.

II. AUTHORITY

The FLDOE receives federal funding from the U.S. Department of Education (USDOE) for Career and Technical Education (CTE) under the Carl D. Perkins (Perkins) Career and Technical Education Act of 2006, and for Adult Education (AE) under the Workforce Innovation and Opportunity Act (WIOA) of 2014. FLDOE awards sub-grants to eligible providers to administer local programs. FLDOE must monitor providers to ensure compliance with federal requirements, including Florida's approved state plans for CTE and Adult Education/Family Literacy. Each state shall have procedures for reviewing and approving applications for sub-grants and amendments to those applications, for providing technical assistance, for evaluating projects, and for performing other administrative responsibilities the state has determined are necessary to ensure compliance with applicable statutes and regulations pursuant to 34 CFR 76.770, Education Department General Administrative Regulations (EDGAR) and the Uniform Grant Guidance (UGG) for grant awards issued on or after December 26, 2014. The Florida Department of Education, Division of Career and Adult Education, is required to oversee the performance of subgrantees in the enforcement of all laws and rules (Sections 1001.03(8) and 1008.32, Florida Statutes).

Additional citations noting pertinent laws and regulations and authority to monitor are located in the 2016-2017 Quality Assurance Policies, Procedures, and Protocols, Module A, Section 1.

III. QUALITY ASSURANCE POLICIES, PROCEDURES AND PROTOCOLS

The Quality Assurance Policies, Procedures and Protocols manual was revised in the 2016-17 program year. The manual is provided to each provider prior to the monitoring visit. The manual provides a summary of each facet of the monitoring design and the process. It also contains protocols that may be used as agencies are monitored or reviewed. References may be made to the manual in this document; it is located on the division's website at http://fldoe.org/academics/career-adult-edu/compliance.

IV. PROVIDER SELECTION

Various sources of data are used throughout the implementation of the quality assurance system. The monitoring component of the system is risk-based. Risk assessment is a process used to evaluate variables associated with the grants and assign a rating for the level of risk to the department and the division. A

risk matrix, identifying certain operational risk factors is completed for each provider. The risk matrix for each program monitored is located in Appendix A. The results of the risk assessment process and consideration of available resources are used to determine one or more appropriate monitoring strategy(ies) to be implemented.

The resolution action plan follow-up strategy for the Pinellas County School District (PCSD) was determined to be an onsite visit. The visit took place in conjunction with another FLDOE monitoring visit to a nearby county. Notification was sent to Dr. Michael A. Grego, superintendent of the Pinellas County School District, on November 21, 2016. The designated representative for the agency was Mr. Mark Hunt, executive director, Career, Technical and Adult Education.

The onsite visit to the agency was conducted on March 31, 2017 by two representatives of the Quality Assurance and Compliance section of the division: Mr. Michael Swift, program specialist IV and Mr. Tashi Williams, director of Quality Assurance and Compliance.

V. PINELLAS COUNTY SCHOOL DISTRICT

Enrollment: (possible duplications at the program level):

Fiscal Year (FY) 2013-14:

Adult Education

8,796

CTE Secondary

43,750 (possible duplication at program level)

CTE Postsecondary

4,299 (possible duplication at program level)

The provider was awarded the following grants for FY's 2013-14, 2014-15 and 2015-16:

FY 2013-14

Grants Adult General Education English Literacy and Civics Family Literacy/Corrections	<u>Grant Number</u>	Grant Amount	<u>Unexpended</u>
	520-1914A-4CG01	\$ 1,505,915.00	\$ 17,388.89
	520-1934A-4CE01	\$ 277,204.00	\$ 12,426.93
	520-1915A-5CC01	\$ 120,342.00	\$ 9,722.15
Perkins Secondary Perkins Postsecondary	520-1614A-4CS01	\$ 957,667.00	\$ 168,486.34
	520-1614A-4CP01	\$ 454,990.00	\$ 2,425.82
FY 2014-15 Grants Adult General Education English Literacy and Civics Family Literacy/Corrections	<u>Grant Number</u>	Grant Amount	<u>Unexpended</u>
	520-1915A-5CG01	\$ 1,065,841.00	\$ 124,510.08
	520-1935A-5CE01	\$ 140,407.00	\$ 3,760.17
	520-1915A-5CC01	\$ 100,000.00	\$ 8,076.85
Perkins Secondary Perkins Postsecondary Department of Juvenile Justice	520-1615A-5CS01	\$ 970,565.00	\$ 55,945.12
	520-1615A-5CP01	\$ 451,788.00	\$ 24,630.65
	520-1615A-5CJJ1	\$ 63,071.00	\$ 9,970.78

FY 2015-16

<u>Grants</u>	<u>Grant Number</u>	Grant Amount	Unex	pended
Adult General Education	520-1916B-6CG01	\$ 1,065,841.00	\$	N/A
English Literacy and Civics	520-1936B-6CE01	\$ 140,407.00	\$	N/A
Family Literacy/Corrections	520-1916B-6CC01	\$ 100,000.00	\$	N/A
Perkins Secondary	520-1616A-6CS01	\$ 1,069,101.00	\$	N/A
Perkins Postsecondary	520-1616A-6CP01	\$ 550,586.00	\$	N/A

Additional information about the provider may be found at the following web address: www.pcsb.org

VI. MONITORING ACTIVITIES

The monitoring activities included pre-visit planning conference calls, an observation of the classroom named in the resolution action plan and a review of updated district policies and procedures since our initial visit in spring 2016.

Onsite Visits

Members of the team made an onsite visit to the following location:

Lakewood High School

Entrance and Exit Conferences

Although there was not a formal entrance and exit conference, the monitoring team did discuss the updates to the district's dual enrollment (DE) policies and procedures, and completion of the resolution action plan with Mr. Mark Hunt while on site.

VII. RESULTS

- **A.** <u>DATA AND ASSESSMENT</u> refers to all the components of the data and assessment system, including test administration, test security, data collection, entry and reporting, as well as procedures. The use of data in program decision-making is also explored and commented upon.
 - The district provided the monitoring staff with an updated DE articulation agreement between the PCSD and Pinellas Technical College (PTC). The newly implemented articulation agreement included the addition of updated student eligibility requirements for participation in the DE program. Included in the new articulation agreement is the requirement that all students admitted into the DE program must have a minimum grade point average (GPA) of 2.0.
 - The district had previously admitted students with less than a 2.0 GPA, but they are now abiding by the new student eligibility requirements for participation in a DE program.
 - PCSD updated their DE policies and procedures to acknowledge that all career DE students be tested utilizing a basic skills examination within the first six weeks of admission into the program. The acceptable exam to meet this requirement is the Test of Adult Basic Education (TABE).
 - The district provided an updated list of students who have been TABE tested for the current school year. The list was forwarded to the FLDOE Career and Adult Education data team.

- The monitoring team reviewed the updated list of entrance test exemptions within the DE articulation agreement. PCSD has included an exemption clause for students with selfdeclared disabilities.
- The monitoring team reviewed the updated district DE articulation agreement with PTC, and it was determined that the district had met the requirements set forth by the resolution action plan.
- **B.** <u>LEARNING ENVIRONMENT</u> encompasses all aspects of the physical environment where classes are held. Describing the learning environment may also attempt to capture the vision, philosophy and character that is observed on the campus or in the classroom.
 - The monitoring team conducted a follow-up visit to an agribusiness classroom at Lakewood
 High School to observe the updated facility layout of the classroom. The team observed that
 electrical outlets and extension cords that were previously hanging from the ceiling had been
 modified. The classroom now has electrical boxes at ground level that prevent possible safety
 hazards for students in the room.
 - The classroom still appeared to be cluttered, but after careful review of the room the monitoring team concluded that no other violations of law were present.

XIII. SUMMARY

Once the follow-up visit is completed, including receipt of requested information, a draft report is forwarded to the provider for review. Comments are accepted and considered. The final report is completed, forwarded to the agency head with a copy to the appropriate parties and is posted on the department's website at the following address: http://fldoe.org/academics/career-adult-du/compliance.

Finally, the division issues a closure notice to the agency head and designated contact person. This notice indicates all outstanding resolution items have been completed.

On behalf of the department, the monitoring team extends our appreciation to all participants in the Pinellas County School District resolution action plan follow-up monitoring visit. Special thanks is offered to Mr. Mark Hunt for his participation and leadership during this process.

APPENDIX A

Pinellas County School District Adult Education and Family Literacy Risk Matrix

Risk Scores Matrix for Districts Receiving Adult Education (AE)Grants

Agency Name: PINELLAS COUNTY DISTRICT SCHOOL BOARD

Program type: **ADULT EDUCATION**

Target Year: 2013-2014 Monitoring Year: 2015-2016

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metric Points				
Total AE	Upper Quartile	7							
Budget	Upper Middle	5	7	7 <u>X 10</u> 70	70				
Allocated	Lower Middle	3	$\frac{1}{2}$		70				
Value	Lower Quartile	1							
" . =	4+	7							
# AE Grants	3	5	5	X 8	40				
Value -	2	3		<u>A 0</u>	40				
varac	1	1							
AE	Yes	7							
Director Change Value	No	0	0	<u>X 6</u>	0				
	Upper Quartile	7							
AE Funds	Upper Middle	5							
Remaining Point	Lower Middle	3	7	<u>X 4</u>	28				
Value	Lower Quartile	1							
	0	0							
	Upper Quartile	7							
OAG	Upper Middle	5	7 <u>X4</u>						
Findings	Lower Middle	3		7	<u>X 4</u>	28			
Value	Lower Quartile	1							
	0	0							
		SCORE:	166						

^{*}Compliance monitoring last visit: AE, Spring 2012

^{*}Data sources used for calculations: Prior to July 1, 2014

Pinellas County School District Career and Technical Education Risk Matrix

Risk Scores Matrix for Districts Receiving Career and Technical Education (CTE) Carl D. Perkins Grants

Agency Name: PINELLAS COUNTY DISTRICT SCHOOL BOARD

Program type: CAREER AND TECHNICAL EDUCATION

Target Year: 2013-2014 Monitoring Year: 2015-2016

Metric	Scaling	Point Value	Points Assigned	Weight	Total Metric Points
	Upper Quartile	7	_		
Total Perkins	Upper Middle	5		W 10	70
Budget Allocated	Lower Middle	3	7	<u>X 10</u>	70
Value	Lower Quartile	1			
	4+	7			
# Perkins Grants	3	5	3	vo	24
Value	2	3] 3	<u>X 8</u>	24
	1	1			
	7.50 - 10.00	7			
Perkins PIP Index	5.00 - 7.49	5			0
Value	2.50 - 4.99	3	0	<u>X 8</u>	
v aluc	0 <index<2.50< td=""><td>1</td></index<2.50<>	1			
	0	0			
Perkins	Yes	7	0	<u>X 6</u>	0
Director Change Value	No	0			
	Upper Quartile	7		<u>X 4</u>	
Perkins Funds	Upper Middle	5			
Remaining Point	Lower Middle	3	7		28
Value	Lower Quartile	1			
	0	0			
	Upper Quartile 7				
OAG Findings	Upper Middle	5	7		
Value	Lower Middle	3		<u>X 4</u>	28
v anuc	Lower Quartile	1			
	0	0			
AGENCY RISK SCORE:					150

^{*}Compliance monitoring last visit: CTE, Spring 2012

^{*}Data sources used for calculations: Prior to July 1, 2014

APPENDIX B

Pinellas County School District Resolution Action Plan 2015/2016 Monitoring Year

Corrective Action(s)	Action to Address	Agency Response	Person	Status of Corrective
and/or Action(s)	Findings	rigency response	Responsible	Action
Finding B1:	Recommendation	The articulation agreement	Mark Hunt	Modifications to the
Statutory authority	B1:	requirement was not		Dual Enrollment
section 1007.271(3),	Increase student	interpreted to mean and		program policies
Florida Statutes (F.S.),	eligibility	agreement between a		and procedures have
- Student eligibility	requirements for	district board and the post-		been made. An
requirements for initial	initial and	secondary institution		articulation
and continued	continued	operated by that same		agreement between
	enrollment in	board. An articulation		the school district
enrollment in career	career certificate	agreement is being		and the technical
certificate dual	dual enrollment	developed and will be		college has been
enrollment courses	courses to include	submitted to the district		completed and
must include a 2.0	an unweighted	school board in May 2016.		approved.
unweighted high school	high school grade			
GPA. Exceptions to the	point average of	Some students were		COMPLETED-
required grade point	2.0 as required by	permitted to enter the dual		6/7/16
averages may be	Florida Statute.	enrollment opportunity		
granted on an	Exceptions to the	with a GPA below 2.0 in		
individual student basis	enrollment	an effort to encourage		
if the educational	articulation	better performance and to		
entities agree and the	agreement would	connect students to a post-		
terms of the agreement	need to be treated	secondary career pathway.		
are contained within	using the same	This was done in an effort		
the dual enrollment	method as any	to expand opportunities to		
articulation agreement	other articulation	minority and disengaged		
established pursuant to	agreement needing	students.		
-	district approval.	a .a .a .a .		
S.1007.271(21), F.S.		Specific GPA		
		requirements and possible		
		exceptions will be part of		
		the district articulation		
		agreement with the district		
		technical college under		
Einding D2:	Dagamman dation	development.	Monte II	A11 dual aggs 11 s d
Finding B2:	Recommendation B2:	This element of statute	Mark Hunt	All dual enrolled students have been
Statutory authority section 1004.91(2),	Require students	was intended to identify	and school	TABE tested. TABE
F.S., Requirements for	•	adult students – no longer in school – that were in	testing staff.	
career education	to complete an	need of academic		testing requirements have been added to
program basic skills.	entry-level basic	remediation in order to		the dual enrollment
(2) Students who enroll	skills examination	perform successfully in		program articulation
in a program offered	within the first 6	their chosen career field.		agreement
for career credit of 450	weeks after	High school dual enrolled		ugreement
hours or more shall	admission into	students are concurrently		
110010 01 more bitain	l	stadents are concurrently		

1	CER	1		COMPLETE
complete an entry-level examination within the first 6 weeks after admission into the program. Statutory authority section 1011.80 (10), F.S., Funds for operation of workforce education programs. (10) – A student may not be reported for funding in a dual enrollment workforce education program unless the student has completed the basic skills assessment pursuant to Section 1004.91. Statutory authority, Rule 6A- 10.040, Florida Administrative Code (F.A.C.), Basic Skills Requirements for Postsecondary Career and Technical Certificate Education. (1) Students who are enrolled in a postsecondary program offered for career education credit of 450 hours or more shall complete an entry-level basic skills examination within the first six (6) weeks after admission into the program.	CTE programs with a length of 450 hours or more unless the student has a valid exemption in State Board of Education Rule.	engaged in academic preparation and must be on track for high school graduation to enter and remain in dual enrollment. Florida high school graduates are exempt from the entrance-testing requirement. Under this circumstance, dual enrolled students should be exempt from entrance testing. All current dual enrolled students are either completing the entrance-testing requirement or are documenting concordant scores on appropriate exams for exemption. All future career dual enrolled students will meet the entrance testing requirement or provide documentation for concordant score exemptions as defined in the career dual enrollment articulation agreement.	Mark Hunt	Appropriate
Statutory authority, Rule 6A- 10.040, F.A.C., Basic Skills Requirements for Postsecondary Career and Technical	B3: Adopt a policy addressing procedures for exempting eligible adults with	implemented.	MAIK FIUIU	Appropriate language for exempting student with disabilities has been added to the dual enrollment articulation agreement.

Certificate Education. (4) - Each school district and Florida college institution must adopt a policy addressing procedures for exempting eligible adults with disabilities from the basic skills exit requirements as permitted in Section 1004.91(3), F.S.	disabilities from the basic skills exit requirements as permitted in Section 1004.91(3), F.S.			COMPLETED- 6/7/16
Finding E1: Authority: Life Safety Code 101 (includes schools and colleges) Florida Fire Authority Prevention Code, National Fire Protection Association 1 (NFPA1)- Chapter 60 and 66.	Recommendation E1: Assure that exposed wires and extension cords are out of the way of students and individuals who may trip over them or inadvertently be electrocuted.	Discussed the concern and finding with Erin Savage, Lakewood High School Principal and Robert Hawkins, district content supervisor. Mrs. Savage will immediately discuss the concern with the teacher and the appropriate site-based personnel to reaffirm district policy prohibiting the use of electrical extension cords in a manner that could pose a possible trip or electrocution hazard. Mr. Hawkins will follow-up with the teacher to determine if additional training is necessary for the proper use of electrical extension cords and the district policies governing use of such. Collaborative efforts with Mrs. Savage, Mr. Hawkins and the Lakewood agribusiness teacher will determine if changes to the placement of electrical outlets in the agribusiness classroom/lab are warranted.	Mark Hunt Erin Savage Robert Hawkins	Modifications to the teacher practices and facility layout have been made to prevent a reoccurrence of this hazard. COMPLETED-6/30/16