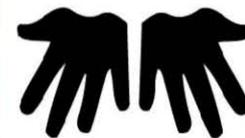




HANDS ON EDUCATION at HYATT HOTELS AND RESORTS

JOHN L. FICCA
PROGRAM DIRECTOR



Hands On
Educational
Services, Inc.

PROGRAM DESCRIPTION

State-Funded Alternative Training Program to
prepare persons with disabilities for work
in the Hospitality Industry

Started June 21, 1998 at the
Hyatt Regency Westshore - Tampa, FL

Made possible through a unique partnership
between Hyatt Hotels and Resorts,
Hands On Educational Services, Inc.
FL Division of Vocational Rehabilitation,
FL Division of Blind Services and
School District Transition Teams

TRAINING DEPARTMENTS

- Culinary*
- Housekeeping
- Laundry
- Storeroom Receiving
- Engineering
- Cafeteria Attendant
- PBX Operator



* Denotes area where the majority of the students choose to train



EMPLOYMENT OUTCOMES

- 1120 graduates have obtained employment
- Hyatt has hired over 250 graduates
- Opportunities for graduates in Hotels, Restaurants, Hospitals and Grocery Stores

Oct 2014 - Recognized as one of the top 10 Training and Employment Programs, for PWDs, by the White House Champions of Change Program



APPLICANT QUALIFICATIONS

- Must be 18 years of age
- Must have documented disABILITY
- Be able to perform functions of job
- Background check completed for felonies or misdemeanors within past 7 years
- A High School Diploma or GED is NOT required (because they are not required by the industry)



FEATURES OF PROGRAM

- Two weeks in duration (80 hours paid internship)
- Trainees are paid employees of Hyatt
 - Can list Hyatt as employment reference
- Receive Certificates of Completion
- Program includes uniforms, meals, etc.
- Train with best professionals in industry



CERTIFICATE EXAMPLE

HANDS ON HOSPITALITY TRAINING PROGRAM



Hands On
Educational
Services, Inc.

a collaborative effort between
Hands On Educational Services
and Grand Hyatt Tampa Bay



John Doe

Has successfully completed
the 100-hour vocational training course
in the area of Culinary Arts

Signed and Certified this date

March 4, 2011

John L. Ficca
Program Director

Byron Gabel
Executive Chef

Paul Joseph
General Manager

FL Restaurant Assn Food Handler's Certification

Florida Department of Business Professional Regulation
DBPR CONTRACTED FOOD SAFETY PROVIDER

SAFESTAFF®
Foodhandler Certificate Program

FLORIDA RESTAURANT & LODGING ASSOCIATION

DBPR Approved Program
 Provider No. 1752486

FLORIDA RESTAURANT ASSOCIATION
SAFESTAFF®
 DBPR-CONTRACTED FOOD SAFETY PROVIDER

JOHAN CLOETE
 FOODHANDLER NAME

has successfully completed the *SafeStaff®*
 Foodhandler Training Program

ADMIRAL'S COVE
 RESTAURANT NAME

1/7/03
 DATE OF TRAINING

SANDY HARBONWICKE
 TRAINER

1/7/06
 EXPIRES (ADD 3 YEARS TO DATE OF TRAINING)

Based on the SERVSAFE® Employee Guide. SERVSAFE is a registered trademark of the National Restaurant Association Educational Foundation.

©2001, FLORIDA RESTAURANT ASSOCIATION. ALL RIGHTS RESERVED.



HANDS ON SUCCESS STORY



- ◉ Andrew graduated Hands On @Hyatt in 2003
- ◉ ESE Student w/ Special Diploma
- ◉ Hired by Grand Hyatt Tampa Bay
- ◉ 2005 - left to help open a new local restaurant
- ◉ 2007 - landed at Renaissance Hotel (by Marriott)
- ◉ 2011 - Promoted to Exec Chef, Base Salary of 70K + Full Benefits Package

HANDS ON
SUCCESS STORY
EXECUTIVE CHEF
ANDREW BASCH

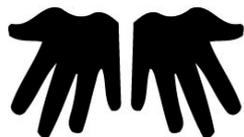


Link to 2 minute video

http://fusionproductionsinc.com/Chef_Andrew_CC/

WIOA INSPIRED - HANDS ON VOCATIONAL EXPLORATIONS PROGRAM

- ◉ Similar to Hands On @ Hyatt
- ◉ 100 Hour Business-Based Experience
- ◉ Students are paid employees and covered by Workers Compensation
- ◉ Individualized Exploration Site Designed for each student - based on interest and abilities
- ◉ Not limited to Hyatt or Hospitality Industry
Could be Chili's, Target, Sears, Home Depot, etc.



Hands On
Educational
Services, Inc.



FLORIDA DEPARTMENT OF
EDUCATION
fldoe.org



WIOA INSPIRED - HANDS ON VOCATIONAL EXPLORATIONS PROGRAM

- ◉ Like CBT, but after School and on Weekends
- ◉ 16 hours / week x 5 weeks
- ◉ Example of Weekly Schedule:
Tues / Thurs 4-8pm
Saturday 10am to 6pm
- ◉ Full Shift on Weekend allows us to assess if the student is able to work full time hours and exposes student to the reality of retail and hospitality industry



WIOA INSPIRED - HANDS ON VOCATIONAL EXPLORATIONS PROGRAM

- ◉ Vocational Exploration would include the Employment Essentials Training and Food Handlers Certification, if required for the position
- ◉ Student may return for a second Exploration with the same business partner
- ◉ Students receive completion certificates for each 5 Week Vocational Exploration



HANDS ON VOCATIONAL EXPLORATIONS PROGRAM CERTIFICATE EXAMPLE

**HANDS ON VOCATIONAL
EXPLORATIONS PROGRAM**

 Hands On Educational Services, Inc. a collaborative effort between Hands On Educational Services and Hyatt Regency Grand Cypress Orlando, FL

 **HYATT**
REGENCY
GRAND CYPRESS
A HYATT RESORT

Jane Doe

Has successfully completed the 100-hour vocational exploration in the area of Culinary Arts

Signed and Certified this date
October 11, 2016

John L. Ficca
Program Director

David Didzunas
Executive Chef

Pat Engfer
General Manager

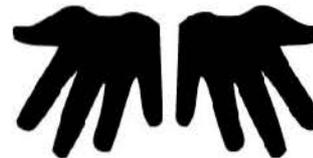


TOGETHER - WE ARE ACCENTUATING THE "I" IN IEP AND IPE

Inclusive
Employers
HYATT



FLORIDA DEPARTMENT OF
EDUCATION
fldoe.org



**Hands On
Educational
Services, Inc.**