

Florida Department of Education  
CURRICULUM FRAMEWORK

**Program Title:** PRIVATE SECURITY OFFICER  
**Program Type:** Job Preparatory  
**Occupational Area:** Public Service Occupations  
**Components:** One Program with Two Occupational Completion Points

	<u>Secondary</u>	<u>PSAV</u>
<b>Program Numbers</b>	8918031	P430109
CIP Number	0743.010900	0743.010900
Grade Level	12, 30, 31	30, 31
Standard Length	1 credit	68 hours
Certification	LAW ENF @7 G PUB SERV @7 G	LAW ENF @7 G PUB SERV @7 G
Facility Code	263	263
CSO	FPSA	ASIS
Co-op Method	Yes	Yes
Apprenticeship	Yes	Yes
Basic Skills		
Math		9
Language		9
Reading		9

**I. MAJOR CONCEPTS/CONTENT:** The purpose of this program is to prepare students for employment as Class "D" licensed Private Security Officers (OES 63047), (SOC 33-9032) and Class "G" licensed Armed Private Security Officers (OES 63047), (SOC 33-9032) in accordance with the requirements of the Florida Department of Agriculture and Consumer Services (DOACS), Chapter 493, Florida Statutes (F.S.), and Chapter 5N-1, Florida Administrative Code (F.A.C.).

Reinforcement of basic skills in mathematics, language and reading appropriate for the job preparatory programs is provided through career and technical classroom instruction and applied laboratory procedures or practice. This program focuses on broad, transferable skills and stresses understanding and demonstration of the following elements of the public service industry; planning, management, finance, technical and production skills, underlying principles of technology, labor issues, community issues and health, safety and environmental issues.

**II. PROGRAM STRUCTURE:** At the secondary level, this program consists of a set of outcomes and standards with one occupational completion point, OCP A - Private Security Officer, Class "D" license, and consists of the following course:

- OCP A
- PRIVATE SECURITY OFFICER, Class "D" license - 1 secondary credit
- 8918031 Security Officer Training

At the postsecondary level this program is a planned sequence of instruction consisting of one program with two occupational completion points. When the recommended sequence is followed, the structure will allow students to complete a specified portion of the program for employment or remain for advanced training. Per DOACS regulations,

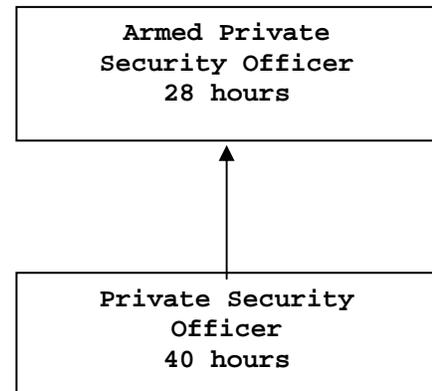
Section 5N-1.140, F.A.C., an applicant for a Class "D" Security Officer license may fulfill the training requirement by:

1. Successful completion of 40 hours of training; or
2. Successful completion of 24 hours of training, Course A, before initial application for, and 16 hours of training, Course B, upon the first application for renewal of, a Class "D" license.

**Completion of OCP A is achieved when both courses are completed or 40 hours of instruction.**

OCP B  
Armed Private Security Officer  
Class "G" License  
OES 63047  
SOC 33-9032

OCP A  
Private Security Officer  
Class "D" License  
OES 63047  
SOC 33-9032



- III. **LABORATORY ACTIVITIES:** Classroom and laboratory activities are an integral part of this program. These activities include training in the general maintenance and safe use of all instructional resources. Equipment and supplies should be provided to enhance hands-on experiences for students in the chosen occupation.

Activities that provide practical experience in managing security include using verbal and nonverbal skills to defuse conflict, cooperating with emergency personnel, directing traffic, preparing and delivering courtroom testimony, and responding to and analyzing results of case studies of security incidents. This program also includes methods and practice in patrolling and securing access, observing and protecting crime scenes and evidence, detecting and reporting incidents, and firearms training.

- IV. **SPECIAL NOTES:** The Florida Public Service Association (FPSA), for secondary programs, and the American Society for Industrial Security, (ASIS) for postsecondary programs, are the appropriate career student organizations (CSOs) for providing leadership training and for reinforcing specific career and technical skills. CSOs, when provided, shall be an integral part of the career and technical instructional program, and the activities of such organizations are defined as part of the curriculum in accordance with Rule 6A-6.065, F.A.C.

OCP A in this program prepares secondary and postsecondary students for the unarmed Private Security Officer, Class "D" license, and occupations that require security licensing in accordance with Chapter 493, F.S. and Chapter 5N-1, F.A.C.

OCP B additionally prepares postsecondary students for advanced certified training for the Class "G" armed Private Security Officer license and for

specialized security such as that at nuclear-generating plants and hospitals. All objectives in the Armed Private Security Officer program are regulated by the DOACS in their Firearms Instructor's Training Manual, revised January 2003, in accordance with Chapter 493, F.S. The DOACS licenses instructors to teach this course, and the student, after successful completion of the program. If the student can show proof that he or she is an active law enforcement officer, currently certified under the Florida Criminal Justice Standards and Training Commission, or has completed the training required for that certification within the last 12 months, or if the applicant submits one of the certificates specified in Chapter 493.6105(7)(a), F.S., the DOACS may waive the firearms training requirement.

Certified personnel should teach specialized techniques such as CPR. Upon completion of this program, the instructor will provide a certificate to the student verifying that the CPR and HIV/AIDS requirements have been met.

Cooperative training - OJT is appropriate for this program. Whenever cooperative training - OJT is offered, the following are required for each student: a training plan, signed by the student, teacher, and employer, which includes instructional objectives and a list of on-the-job and in-school learning experiences; a workstation that reflects the equipment, skills, and tasks relevant to the occupation which the student has chosen as a career goal. The student must receive compensation for work performed.

If this program is offered for 450 hours or more, in accordance with Rule 6A-10.040 F.A.C., the minimum basic skills grade level required for this postsecondary adult career and technical program is: Mathematics 09.0, Language 09.0, and Reading 09.0. This grade level number corresponds to a grade equivalent score obtained on a state designated basic skills examination. If a student does not meet the basic-skills level required for completion of the program, remediation should be provided concurrently in Vocational Preparatory Instruction (VPI). Please refer to the Rule for exemptions.

When a secondary student with a disability is enrolled in a career and technical class with modifications to the curriculum framework, the particular outcomes and student performance standards that the student must master to earn credit must be specified on an individual basis. The job or jobs for which the student is being trained should be reflected in the student's desired postschool outcome statement on the Transitional Individual Educational Plan (Transition IEP).

Federal and state legislation requires the provision of accommodations for students with disabilities to meet individual needs and ensure equal access. Adult students with disabilities must self-identify and request such services. Students with disabilities may need accommodations in such areas as instructional methods and materials, assignments and assessments, time demands and schedules, learning environment, assistive technology and special communication systems. Documentation of the accommodations requested and provided should be maintained in a confidential file.

This program is offered in postsecondary adult vocational (PSAV) courses. Career and technical credit shall be awarded to the student on a transcript in accordance with Section 1001.44, F.S.

Scans Competencies: To accomplish the Secretary's Commission on Achieving Necessary Skills (SCANS) competencies, instructional strategies for this program must include methods that require students to identify, organize, and use resources appropriately; to work with each other cooperatively and productively; to acquire and use information; to understand social, organizational, and technological systems; and to work with a variety of tools and equipment. Instructional strategies must also incorporate methods to improve students' personal qualities and higher-order thinking skills.

Equipment List: A generic equipment list is available for this program and is printed in a supplement to this document.

- V. INTENDED OUTCOMES: After successfully completing this program, the student will be able to perform the following:

**OCCUPATIONAL COMPLETION POINT - DATA CODE A**

PRIVATE SECURITY OFFICER, CLASS "D" LICENSE - OES 63047, SOC 33-9032

**Course A - 24 hours**

- 01.0 Understand the requirements of Chapter 493, F.S., and 5N-1, F.A.C., regulating the private security industry in Florida.
- 02.0 Understand Chapter 776, F.S., and the legal authority and liability for security actions involving the use of force.
- 03.0 Apply basic first aid and Cardiopulmonary Resuscitation (CPR) techniques.
- 04.0 Conduct emergency procedures.
- 05.0 Understand the importance of ethics and professional conduct.
- 06.0 Demonstrate patrol techniques.
- 07.0 Make observations and write reports concerning security incidents.
- 08.0 Conduct security duties regarding fire detection, suppression and life safety.
- 09.0 Perform crime and accident prevention techniques.
- 10.0 Perform crime and accident scene protection.
- 11.0 Identify entrepreneurship opportunities in the private security industry.
- 12.0 Demonstrate employability skills in the private security industry.

**Course B - 16 hours**

- 13.0 Understand the importance of public and interagency relations.
- 14.0 Demonstrate courtroom procedures.
- 15.0 Demonstrate interviewing techniques.
- 16.0 Understand the fundamentals of personal security.
- 17.0 Demonstrate interpersonal communication skills.
- 18.0 Demonstrate professional communication skills.
- 19.0 Perform traffic control.
- 20.0 Perform crowd control.
- 21.0 Identify special problems for security.

**OCCUPATIONAL COMPLETION POINT - DATA CODE B**

ARMED PRIVATE SECURITY OFFICER, CLASS "G" LICENSE - OES 63047, SOC 33-9032

- 22.0 Recall the basic provisions of Chapter 493, F.S., as they relate to armed security officers.

- 23.0 Recall the provisions of Chapter 775, F.S., relating to the classification of crimes.
- 24.0 Describe the situations in which an individual can use force according to Chapter 776, F.S.
- 25.0 Recall the provisions of Chapter 790, F.S., relating to owning and carrying firearms.
- 26.0 Recall the civil and criminal liability relating to the use of deadly force.
- 27.0 Demonstrate operational firearms safety measures.
- 28.0 Demonstrate firearms mechanical skills.
- 29.0 Meet the DOACS qualification standards with a firearm on the firing range.

Florida Department of Education  
STUDENT PERFORMANCE STANDARDS

Program Title Private Security Officer  
Secondary Number 8918031

**OCCUPATIONAL COMPLETION POINT - DATA CODE A**

PRIVATE SECURITY OFFICER, CLASS "D" LICENSE - OES 63047, SOC 33-9032

**COURSE A - 24 HOURS**

01.0 UNDERSTAND THE REQUIREMENTS OF CHAPTER 493, F.S., AND 5N-1, F.A.C., REGULATING THE PRIVATE SECURITY INDUSTRY IN FLORIDA--The student will be able to:

- 01.01 Discuss the necessity of regulation of the private security industry.
- 01.02 Demonstrate knowledge of the definitions listed in Chapter 493.6101, F.S.
- 01.03 Identify those people who may perform the duties of a private security officer, but to whom Chapter 493, F.S. does not apply.
- 01.04 Understand the process involved in the initial application for licensure as outlined in Section 493.6105, F.S. and 5N-1.120, F.A.C.
- 01.05 Understand the licensure and posting requirements specified in Section 493.6106, F.S.
- 01.06 Recognize that the DOACS shall conduct an investigation of an applicant prior to the issuance of a license, and that the investigation will include the items listed in Section 493.6108, F.S.
- 01.07 Understand license contents and duration, and the requirement to carry such license while on duty as a private security officer as stated in Section 493.6111, F.S.
- 01.08 Know the requirements of license renewal per Section 493.6113, F.S.
- 01.09 Understand the requirements of Section 493.6114, F.S., for canceling or inactivating a license.
- 01.10 Understand the prohibitions to carrying a weapon or firearm as listed in Section 493.6115, F.S.
- 01.11 Discuss the grounds for disciplinary action by the DOACS against a licensee, agency or applicant as specified in Section 493.6118, F.S.
- 01.12 Understand the penalties for violation of the provisions of Chapter 493, F.S. as listed in Section 5N-1.113, F.A.C.
- 01.13 Understand the restrictions against use of the Great Seal of the State of Florida stated in Section 493.6124, F.S.
- 01.14 Know the different classes, purposes and costs of licenses listed in Section 493.6301, F.S. and Section 5N-1.116, F.A.C.
- 01.15 Know when the exceptions to wearing a uniform while on duty apply per Section 493.6305, F.S.
- 01.16 Understand the authority and restrictions regarding use of exterior lights on security vehicles while patrolling private property per Section 316.2397, F.S.
- 01.17 Understand the uniform, badge and insignia restrictions listed in Section 843.085, F.S. and that impersonating a law enforcement officer is an offense for which disciplinary action may be taken by DOACS.

- 01.18 Recognize that complaints of a violation of Chapter 493, F.S. or 5N-1, F.A.C. shall be filed with, and investigated by, the DOACS and that, if probable cause exists to believe a violation has occurred, cases shall be conducted in accordance with Section 120.565, F.S. or Chapter 28-4, F.A.C.
  - 01.19 Understand prohibited activities and requirements as listed in Section 5N-1.124, F.A.C.
  - 01.20 Be familiar with the licensure requirements for firearms instructors, schools and training facilities as stated in Section 5N-1.134, F.A.C.
  - 01.21 Understand the restrictions on carrying ammunition as specified in Section 5N-1.129, F.A.C.
  - 01.22 Be familiar with the licensing requirements and standards for school staff as specified in Section 5N-1.138, F.A.C.
  - 01.23 Be familiar with the school curriculum, examination and record retention requirements as stated in Section 5N-1.140, F.A.C.
- 02.0 UNDERSTAND CHAPTER 776, F.S., AND THE LEGAL AUTHORITY AND LIABILITY FOR SECURITY ACTIONS INVOLVING THE USE OF FORCE--The student will be able to:
- 02.01 Identify criminal laws and procedures relative to common crimes, such as theft, assault, battery, robbery and burglary. AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.1.4, SS.C.1.4, SS.C.2.4, HE.B.3.4
  - 02.02 Identify the limitations of arrest authority (i.e. citizen arrest, retail theft) AT.5.1.4, AT.9.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.2.4, SS.C.1.4, SS.C.2.4, HE.B.3.4
  - 02.03 Know the types of force, and purposes of its use, as stated in Chapter 776, F.S. AT.8.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.2.4
  - 02.04 Define *reasonable force* and comprehend the liabilities and effects of the use of force. AT.8.1.4, AT.9.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, SS.C.2.4
  - 02.05 Discuss the legal aspects of firearms, know the definition of *deadly force* and comprehend the circumstances and officer must consider before using it. AT.5.1.4, AT.8.1.4, AT.9.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, SC.A.2.4, SS.C.2.4
  - 02.06 Explain the rights of victims and witnesses and how these rights apply to all individuals, including security officers, who may be victims or witnesses. AT.5.1.4, AT.7.1.4, AT.9.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.A.5.4, SS.C.2.4
  - 02.07 Explain civil and criminal court rules, procedures, and courtroom demeanor for giving testimony and presenting evidence. AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.1.4, SS.C.2.4
  - 02.08 Explain subpoena, deposition, and pretrial hearing, including who is required to attend, what to do and what to avoid. AT.5.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, SS.C.1.4, SS.C.2.4
  - 02.09 Explain the roles in criminal and civil court for the judge, prosecutor, defense attorney, jury and security officer. AT.5.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.1.4, SS.C.2.4
  - 02.10 Identify types of questions a witness may be asked and ways to prepare for testifying. AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4
  - 02.11 Understand the proper response to a crime in progress.

- 02.12 Understand the guidelines for when a client requests a search.  
 AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.3.4,  
 SC.H.3.4, SS.A.5.4, SS.C.1.4
- 03.0 APPLY BASIC FIRST AID TECHNIQUES--The student will be able to:
- 03.01 Demonstrate basic first aid techniques to service a victim's needs until professional assistance arrives. AT.4.1.4, AT.5.1.4, AT.8.1.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.H.1.4, HE.A.1.4, HE.A.2.4, HE.B.1.4, HE.C.2.4
- 03.02 Understand basic first aid instructions on various injuries, wounds and shock and emergency response requirements.
- 03.03 Understand the Florida Good Samaritan Act.
- 03.04 Demonstrate CPR techniques. AT.4.1.4, AT.5.1.4, AT.8.1.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.H.1.4, HE.A.1.4, HE.A.2.4, HE.B.2.4, HE.B.3.4, HE.C.1.4
- 03.05 Be oriented to Blood Borne Pathogens. AT.4.1.4, AT.5.1.4, AT.8.1.4, LA.A.1.4, LA.A.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.F.2.4, SS.C.2.4, HE.A.1.4, HE.A.2.4, HE.B.1.4
- 04.0 CONDUCT EMERGENCY PROCEDURES--The student will be able to:
- 04.01 Identify emergency plans for fire and bomb threat evacuations. AT.2.1.4, AT.4.1.4, AT.5.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.1.4
- 04.02 Explain riot and protest preparation and how to protect property and people during those disturbances. AT.2.1.4, AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.1.4
- 04.03 Explain natural disaster preparation and responses (i.e., hurricanes and floods) AT.2.1.4, AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.1.4
- 04.04 Use appropriate security tactics in special circumstances, such as a major electrical failure. LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4
- 05.0 UNDERSTAND THE IMPORTANCE OF ETHICS AND PROFESSIONAL CONDUCT--The student will be able to:
- 05.01 Describe what professional conduct is for a security officer. AT.5.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.2.4, LA.C.3.4, LA.D.2.4, SC.H.3.4, HE.B.1.4, HE.B.3.4, HE.C.2.4, PE.A.1.4
- 05.02 Discuss the code of conduct/ethics for security officers.
- 05.03 Understand "command presence" and the symbolism of a uniform and proper personal grooming. AT.8.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, HE.A.1.4, HE.A.2.4, HE.B.2.4, HE.C.1.4
- 05.04 Demonstrate using assertive techniques to maintain security. AT.5.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.2.4, LA.C.3.4, LA.D.2.4, SC.H.3.4, HE.B.2.4, HE.B.3.4, HE.C.2.4, PE.A.1.4
- 05.05 Discuss discipline issues.
- 05.06 Discuss maintaining work-readiness and alertness and how to cope with shift work/sleep adjustment issues.
- 05.07 Discuss the importance of honesty in dealing with the public, employees and supervisors.
- 05.08 Demonstrate techniques of how to develop rapport with management, employees, guests and visitors.
- 06.0 DEMONSTRATE PATROL TECHNIQUES--The student will be able to:

- 06.01 Describe the types of patrols. AT.4.1.4, AT.7.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4
- 06.02 Define "patrolling" and explain the purposes for patrolling areas. AT.4.1.4, AT.7.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SS.B.1.4, PE.A.1.4
- 06.03 Describe fixed post duties and vehicle control. AT.4.1.4, AT.7.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4
- 06.04 Identify the required equipment for security patrols. AT.4.1.4, AT.7.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.3.4
- 06.05 Demonstrate foot patrol, mobile patrol, vehicle safety, and defensive-driving techniques. AT.4.1.4, AT.7.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.3.4
- 06.06 Explain effective patrolling techniques, including preventive patrols and fire watches. AT.4.1.4, AT.5.1.4, AT.7.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SS.B.1.4
- 07.0 MAKE OBSERVATIONS AND WRITE REPORTS CONCERNING SECURITY INCIDENTS--The student will be able to:
- 07.01 Explain and demonstrate basic observation techniques. AT.1.1.4, AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.A.1.4, SS.A.1.4, MA.B.2.4, MA.B.3.4
- 07.02 Prepare field notes and record initial observations concerning security incidents. AT.1.1.4, AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.A.1.4, SS.A.1.4
- 07.03 Define the five key interrogative elements of a report: who, what, when, where, and how. AT.1.1.4, AT.4.1.4, AT.5.1.4, AT.2.3.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.1.4, SS.A.1.4
- 07.04 Define the characteristics of a good report: clear, neat, complete, brief, accurate, and timely. AT.1.1.4, AT.4.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SS.A.1.4, HE.C.1.4
- 07.05 Describe the process for completing a report: generating ideas to include; outlining, writing and revising a draft; and proofreading the final report for correct grammar, punctuation, and capitalization. AT.1.1.4, AT.4.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SS.A.1.4, HE.C.1.4
- 07.06 Recognize sample reports common to the private security industry.
- 08.0 CONDUCT SECURITY DUTIES REGARDING FIRE DETECTION, SUPPRESSION AND LIFE SAFETY--The student will be able to:
- 08.01 Discuss the mission of the security officer regarding fires. AT.5.1.4, AT.8.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.A.2.4
- 08.02 Define fire, highlighting the necessary ingredients. AT.5.1.4, AT.8.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.A.2.4
- 08.03 Explain the responsibilities of the security officer regarding: fire prevention; fire extinguishing; and salvage work. AT.5.1.4, AT.8.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.A.2.4
- 08.04 Explain how to prevent and control fires and notify the fire department. AT.5.1.4, AT.8.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.A.2.4
- a. Describe sodium fires and acids.
- b. Describe procedures for controlling small fires.

- c. Identify extinguishing methods (cooling, smothering, and starving), list extinguishing agents, and identify markings on containers of extinguishing agents for use with different fires.
  - 08.05 Be familiar with life safety issues, such as:
    - a. Fire fighting equipment not previously identified.
    - b. Life safety plans.
    - c. Fire detection, location and intensity
    - d. Evacuation  
AT.2.1.4, AT.4.1.4, AT.5.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.1.4
  - 08.06 Explain Section 877.15, F.S., failure to control or report a dangerous fire.
- 09.0 PERFORM CRIME AND ACCIDENT PREVENTION TECHNIQUES--The student will be able to:
- 09.01 Perform access control and explain methods of prevention of thefts by use of lock, inspection or alarm technology. AT.2.2.4, AT.2.3.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4, HE.B.2.4, PE.A.1.4, PE.A.2.4
  - 09.02 Explain methods of prevention of injury, elimination of hazards and reporting. AT.5.1.4, AT.5.2.4, LA.B.1.4, LA.B.2.4, LA.C.2.4, SC.H.3.4, HE.B.2.4
  - 09.03 Explain methods of prevention including securing company equipment, property and reporting deficiencies. AT.5.1.4, AT.5.2.4, LA.B.1.4, LA.B.2.4, LA.C.2.4, MA.B.1.4, MA.B.3.4, SC.C.1.4, SS.B.1.4, HE.B.1.4, HE.B.3.4, PE.A.1.4
  - 09.04 Use telecommunications equipment. AT.5.1.4, AT.5.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.D.1.4, SC.H.3.4, HE.B.2.4, HE.C.2.4, PE.A.1.4
- 10.0 PERFORM CRIME AND ACCIDENT SCENE PROTECTION--The student will be able to:
- 10.01 Define a crime scene. AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.1.4, SS.C.1.4, SS.C.2.4, HE.B.3.4
  - 10.02 Understand the value of crime/accident scene integrity to investigators, etc. AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4
  - 10.03 Define the duties of the first security officer on the scene to:
    - a. Determine what makes up the crime/accident scene.
    - b. Isolate and protect the crime/accident scene.
    - c. Identify witnesses.  
AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4
  - 10.04 Identify methods to protect the crime/accident scene.
  - 10.05 Understand evidence preservation and define "chain of custody". AT.5.1.4, LA.A.1.4, LA.B.1.4, LA.B.2.4
  - 10.06 Discuss effects of contamination of evidence.
- 11.0 IDENTIFY ENTREPRENEURSHIP OPPORTUNITIES IN THE PRIVATE SECURITY INDUSTRY--The student will be able to:
- 11.01 Describe the meaning of entrepreneurship and the types of businesses created by entrepreneurs that require security. AT.2.1.4, AT.2.3.4, AT.3.1.4, AT.6.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.D.1.4, SS.D.2.4
  - 11.02 Describe security businesses that serve the general public, private corporations, and other private organizations or groups. AT.2.1.4,

- AT.2.3.4, AT.3.1.4, AT.6.1.4, AT.7.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4
- 11.03 Describe the risks, advantages, responsibilities, and state and local licensing requirements for establishing a business that provides security. AT.2.1.4, AT.2.3.4, AT.3.1.4, AT.6.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.2.4, SS.D.1.4
- 11.04 Compare personal traits and assets required of an entrepreneur in the security industry to those required of an employee. AT.2.1.4, AT.2.3.4, AT.3.1.4, AT.6.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.D.1.4
- 11.05 Compare opportunities for starting a security business to other job opportunities in the security industry. AT.2.1.4, AT.2.3.4, AT.3.1.4, AT.6.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.3.4, SS.D.1.4
- 12.0 DEMONSTRATE EMPLOYABILITY SKILLS IN THE PRIVATE SECURITY INDUSTRY--The student will be able to:
- 12.01 Conduct a job search and identify advanced-training opportunities and requirements in the security industry. AT.1.1.4, AT.2.2.4, AT.6.1.4, AT.9.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SS.D.1.4
- 12.02 Identify an employer's cost for security services and other major business investments. AT.1.1.4, AT.2.2.4, AT.3.1.4, AT.5.1.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.3.4, SS.D.1.4, SS.D.2.4, MA.B.3.4
- 12.03 Obtain information on different job titles, licensing requirements, job responsibilities, rates of pay, employee benefits, work conditions, risks, and opportunities for career advancement in the security industry. AT.1.1.4, AT.2.2.4, AT.5.1.4, AT.6.1.4, AT.9.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SC.H.3.4, SS.C.2.4, SS.D.2.4
- 12.04 Write a resume and modify it for different types of security jobs. AT.1.1.4, AT.2.2.4, AT.5.1.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4, SS.D.1.4, SS.D.2.4, HE.A.2.4
- 12.05 Write a letter of introduction to a prospective employer. AT.1.1.4, AT.2.2.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, SS.D.1.4, SS.D.2.4
- 12.06 Obtain and complete sample application forms for employment as a private security officer. AT.1.1.4, AT.2.2.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.D.1.4, SS.D.2.4
- 12.07 Demonstrate appropriate demeanor and interview techniques with prospective employers. AT.1.1.4, AT.2.2.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SS.D.1.4, SS.D.2.4
- 12.08 Identify work habits of successful employees. AT.1.1.4, AT.2.2.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SS.D.1.4, SS.D.2.4, HE.A.2.4
- 12.09 Describe methods of making job changes appropriately. AT.1.1.4, AT.2.2.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, SS.D.1.4, SS.D.2.4
- 12.10 Demonstrate appropriate responses to performance evaluations from supervisors and others in the workplace. AT.1.1.4, AT.2.2.4, AT.5.1.4, AT.6.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, SC.H.3.4, SS.D.1.4, SS.D.2.4

**COURSE B- 16 HOURS**

13.0 UNDERSTAND THE IMPORTANCE OF PUBLIC AND INTERAGENCY RELATIONS--The student will be able to:

- 13.01 Demonstrate methods of interagency communication and cooperation with law enforcement, fire and emergency medical services providers. AT.5.1.4, AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.H.3.4
- 13.02 Understand the importance of maintaining a good working relationship with the media. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, HE.B.3.4
- 13.03 Understand the importance of maintaining a positive relationship with the community. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, HE.B.3.4
- 13.04 Identify effective ways to communicate with elders, juveniles, trespassers and transients. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, HE.C.2.4, PE.A.1.4
- 13.05 Demonstrate crisis prevention and intervention techniques by deescalating conflict. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.D.1.4, HE.B.3.4

14.0 DEMONSTRATE COURTROOM PROCEDURES--The student will be able to:

- 14.01 Explain the security officer's role as a witness in both criminal and civil court. AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.1.4, SS.C.2.4
- 14.02 Explain the roles of the judge, prosecutor, defense attorney and jury. AT.5.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.1.4, SS.C.2.4
- 14.03 Explain the security officer's rights as a victim/witness. AT.5.1.4, AT.7.1.4, AT.9.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.A.5.4, SS.C.2.4
- 14.04 Identify the types of questions a witness may be asked. AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4
- 14.05 Understand the use of reference records; value of good notes and reports; and the use of security records in court. AT.2.1.4, AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.3.4, MA.A.1.4, MA.A.2.4, MA.A.3.4, MA.A.4.4, MA.A.5.4, SC.H.1.4
- 14.06 Explain subpoena, deposition and pretrial hearing; who is required to attend; and discussing the case do's and don'ts. AT.5.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, SS.C.1.4, SS.C.2.4
- 14.07 Discuss courtroom testimony issues; preparation and giving testimony. AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.1.4, SS.C.2.4
- 14.08 Demonstrate proper courtroom demeanor. AT.5.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, SS.C.1.4, SS.C.2.4

15.0 DEMONSTRATE INTERVIEWING TECHNIQUES--The student will be able to:

- 15.01 Explain what is an interview. AT.1.1.4, AT.4.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4
- 15.02 Identify the purpose and styles of interviews and explain how to motivate the person being interviewed. AT.1.1.4, AT.4.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4
- 15.03 Use effective communication techniques to develop rapport with victims, witnesses, and suspects during an interview. AT.1.1.4, AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.C.1.4, SC.H.1.4, HE.B.3.4

- 15.04 Apply different approaches to interviews, including methods for ending an interview. AT.1.1.4, AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.C.1.4, SC.H.1.4, HE.B.3.4
- 16.0 UNDERSTAND THE FUNDAMENTALS OF PERSONAL SECURITY--The student will be able to:
- 16.01 Explain the use of cognitive and affective skills in expressing calmness, courtesy, patience, and self-control. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.2.4, LA.D.1.4, HE.B.1.4, HE.B.3.4, HE.C.2.4, PE.A.1.4
- 16.02 Describe techniques for diffusing hostility. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, HE.A.1.4, HE.B.1.4, HE.B.3.4, HE.C.2.4, PE.A.1.4
- 16.03 Describe safety concerns and steps to follow when responding to potentially violent situations and violent crimes.
- Evasive tactics.
  - Describe weapons safety practices and ways to decrease the accidental or deliberate use of weapons.
  - Insight as to legal problems encountered by a security officer using weapons on the job.
  - Describe the types of weapons--such as batons, chemical weapons, knives, and guns--that might be used against a security officer or other individuals in violent situations.
  - Identify unarmed methods for responding to violent crimes, discouraging the use of weapons, and enhancing weapon safety.
  - Review the security officer's use of weapons as outlined in Chapter 493, Florida Statutes.  
AT.2.1.4, AT.5.1.4, AT.8.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.A.2.4, SS.A.1.4, SS.A.5.4, SS.C.2.4, HE.B.2.4, HE.C.1.4, MA.D.1.4, MA.D.2.4, MA.E.1.4, MA.E.2.4
- 17.0 DEMONSTRATE INTERPERSONAL COMMUNICATION SKILLS--The student will be able to:
- 17.01 Understand perception factors - appearance, body language, tone of voice, etc. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.2.4, LA.D.1.4, HE.B.1.4, HE.B.3.4, HE.C.2.4, PE.A.1.4
- 17.02 Understand the importance of clarity in verbal and written communication. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, HE.C.2.4, PE.A.1.4
- 17.03 Demonstrate professional communication skills. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.D.1.4, HE.B.1.4
- 17.04 Identify the effects of threats or challenges which are directed toward the security officer. AT.5.1.4, AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.H.3.4, HE.A.1.4, HE.B.1.4, HE.B.3.4, HE.C.2.4, PE.A.1.4
- 17.05 Identify the effects of threats or challenges which are directed toward a citizen by the security officer. AT.5.1.4, AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.H.3.4, HE.A.1.4, HE.B.1.4, HE.B.3.4, HE.C.2.4, PE.A.1.4
- 18.0 DEMONSTRATE PROFESSIONAL COMMUNICATIONS SKILLS--The student will be able to:
- 18.01 Demonstrate two-way radio use and procedures.

- 18.02 Demonstrate proper telephone etiquette.
- 18.03 Demonstrate other professional communication techniques. AT.1.1.4, AT.4.1.4, AT.5.1.4, AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.H.1.4, HE.B.1.4, HE.B.3.4
- 19.0 PERFORM TRAFFIC CONTROL--The student will be able to:
- 19.01 Describe general responsibilities of traffic controllers. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 19.02 Identify areas where security officer may direct traffic (i.e. private property, special events, and parking lots). AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 19.03 Demonstrate position and posture in directing traffic. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 19.04 Identify practical hand signals. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 19.05 Identify safety equipment used during traffic direction. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 19.06 Demonstrate use of the whistle, the flashlight, traffic cones and flares. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 20.0 PERFORM CROWD CONTROL--The student will be able to:
- 20.01 Identify the types of crowds (i.e. peaceful, hostile, demonstration, etc.).
- 20.02 Discuss the characteristics of crowds.
- 20.03 Identify methods for directing the flow of crowd traffic. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4
- 20.04 Understand the importance of teamwork among security officers in crowd control situations. AT.2.1.4, AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.1.4
- 20.05 Demonstrate crowd control techniques (i.e. interaction procedures, effective assertiveness, issuing directives and eliciting cooperation). AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 20.06 Demonstrate effective security officer behavior in crowd control situations. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 21.0 IDENTIFY SPECIAL PROBLEMS FOR SECURITY--The student will be able to:
- 21.01 Know the fundamentals of understanding unique behavior: dealing with disabilities; the emotionally distressed; elderly; juveniles; and transients and trespassers. AT.7.1.4, AT.9.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.3.4, LA.D.1.4, HE.C.2.4, PE.A.1.4
- 21.02 Know the definition of, and be able to identify, controlled substances.
- 21.03 Recognize when you are dealing with someone under the influence.
- 21.04 Know the duties of an Occupational Safety and Health Administration (OSHA) first responder including HAZMAT, how to read and understand labels and how to respond to a hazardous incident. AT.4.1.4, AT.5.1.4, AT.8.1.4, LA.A.1.4, LA.A.2.4, LA.B.1.4, LA.B.2.4,

LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.A.1.4, HE.A.2.4, HE.B.1.4,  
HE.B.3.4, HE.C.1.4, PE.A.1.4

21.05 Have an awareness of violence in the workplace:

- a. Describe the history, scope, and incidence of violence in the workplace.
- b. Be aware of potential violence.
- c. Explain security actions in preventing workplace violence, including use of physical security measures, detection of abnormalities, and reporting of incidents.
- d. Discuss responding to violent behavior.
- e. Explain the role of a security officer in providing assistance to, and cooperating with, trauma teams during crisis management.

AT.2.1.4, AT.5.1.4, AT.8.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4,  
LA.C.2.4, LA.C.3.4, LA.D.1.4, SC.A.2.4, SS.A.1.4, SS.A.5.4,  
SS.C.2.4, HE.B.2.4, HE.C.1.4, MA.D.1.4, MA.D.2.4, MA.E.1.4,  
MA.E.2.4

Florida Department of Education  
STUDENT PERFORMANCE STANDARDS

Program Title Private Security Officer  
Postsecondary Number P430109

**OCCUPATIONAL COMPLETION POINT - DATA CODE A**

PRIVATE SECURITY OFFICER, CLASS "D" LICENSE - OES 63047, SOC 33-9032

**COURSE A - 24 HOURS**

01.0 UNDERSTAND THE REQUIREMENTS OF CHAPTER 493, F.S., AND 5N-1, F.A.C., REGULATING THE PRIVATE SECURITY INDUSTRY IN FLORIDA--The student will be able to:

- 01.01 Discuss the necessity of regulation of the private security industry.
- 01.02 Demonstrate knowledge of the definitions listed in Chapter 493.6101, F.S.
- 01.03 Identify those people who may perform the duties of a private security officer, but to whom Chapter 493, F.S. does not apply.
- 01.04 Understand the process involved in the initial application for licensure as outlined in Section 493.6105, F.S. and 5N-1.120, F.A.C.
- 01.05 Understand the licensure and posting requirements specified in Section 493.6106, F.S.
- 01.06 Recognize that the DOACS shall conduct an investigation of an applicant prior to the issuance of a license, and that the investigation will include the items listed in Section 493.6108, F.S.
- 01.07 Understand license contents and duration, and the requirement to carry such license while on duty as a private security officer as stated in Section 493.6111, F.S.
- 01.08 Know the requirements of license renewal per Section 493.6113, F.S.
- 01.09 Understand the requirements of Section 493.6114, F.S., for canceling or inactivating a license.
- 01.10 Understand the prohibitions to carrying a weapon or firearm as listed in Section 493.6115, F.S.
- 01.11 Discuss the grounds for disciplinary action by the DOACS against a licensee, agency or applicant as specified in Section 493.6118, F.S.
- 01.12 Understand the penalties for violation of the provisions of Chapter 493, F.S. as listed in Section 5N-1.113, F.A.C.
- 01.13 Understand the restrictions against use of the Great Seal of the State of Florida stated in Section 493.6124, F.S.
- 01.14 Know the different classes, purposes and costs of licenses listed in Section 493.6301, F.S. and Section 5N-1.116, F.A.C.
- 01.15 Know when the exceptions to wearing a uniform while on duty apply per Section 493.6305, F.S.
- 01.16 Understand the authority and restrictions regarding use of exterior lights on security vehicles while patrolling private property per Section 316.2397, F.S.
- 01.17 Understand the uniform, badge and insignia restrictions listed in Section 843.085, F.S. and that impersonating a law enforcement officer is an offense for which disciplinary action may be taken by DOACS.

- 01.18 Recognize that complaints of a violation of Chapter 493, F.S. or 5N-1, F.A.C. shall be filed with, and investigated by, the DOACS and that, if probable cause exists to believe a violation has occurred, cases shall be conducted in accordance with Section 120.565, F.S. or Chapter 28-4, F.A.C.
  - 01.19 Understand prohibited activities and requirements as listed in Section 5N-1.124, F.A.C.
  - 01.20 Be familiar with the licensure requirements for firearms instructors, schools and training facilities as stated in Section 5N-1.134, F.A.C.
  - 01.21 Understand the restrictions on carrying ammunition as specified in Section 5N-1.129, F.A.C.
  - 01.22 Be familiar with the licensing requirements and standards for school staff as specified in Section 5N-1.138, F.A.C.
  - 01.23 Be familiar with the school curriculum, examination and record retention requirements as stated in Section 5N-1.140, F.A.C.
- 02.0 UNDERSTAND CHAPTER 776, F.S., AND THE LEGAL AUTHORITY AND LIABILITY FOR SECURITY ACTIONS INVOLVING THE USE OF FORCE--The student will be able to:
- 02.01 Identify criminal laws and procedures relative to common crimes, such as theft, assault, battery, robbery and burglary.
  - 02.02 Identify the limitations of arrest authority (i.e. citizen arrest, retail theft).
  - 02.03 Know the types of force, and purposes of its use, as stated in Chapter 776, F.S.
  - 02.04 Define *reasonable force* and comprehend the liabilities and effects of the use of force.
  - 02.05 Discuss the legal aspects of firearms, know the definition of *deadly force* and comprehend the circumstances and officer must consider before using it.
  - 02.06 Explain the rights of victims and witnesses and how these rights apply to all individuals, including security officers, who may be victims or witnesses.
  - 02.07 Explain civil and criminal court rules, procedures, and courtroom demeanor for giving testimony and presenting evidence.
  - 02.08 Explain subpoena, deposition, and pretrial hearing, including who is required to attend, what to do and what to avoid.
  - 02.09 Explain the roles in criminal and civil court for the judge, prosecutor, defense attorney, jury and security officer.
  - 02.10 Identify types of questions a witness may be asked and ways to prepare for testifying.
  - 02.11 Understand the proper response to a crime in progress.
  - 02.12 Understand the guidelines for when a client requests a search.
- 03.0 APPLY BASIC FIRST AID TECHNIQUES--The student will be able to:
- 03.01 Demonstrate basic first aid techniques to service a victim's needs until professional assistance arrives.
  - 03.02 Understand basic first aid instructions on various injuries, wounds and shock and emergency response requirements.
  - 03.03 Understand the Florida Good Samaritan Act.
  - 03.04 Successfully demonstrate CPR techniques.
  - 03.05 Be oriented to Blood Borne Pathogens.
- 04.0 CONDUCT EMERGENCY PROCEDURES--The student will be able to:
- 04.01 Identify emergency plans for fire and bomb threat evacuations.

- 04.02 Explain riot and protest preparation and how to protect property and people during those disturbances.
  - 04.03 Explain natural disaster preparation and responses (i.e., hurricanes and floods).
  - 04.04 Use appropriate security tactics in special circumstances, such as a major electrical failure.
- 05.0 UNDERSTAND THE IMPORTANCE OF ETHICS AND PROFESSIONAL CONDUCT--The student will be able to:
- 05.01 Describe what professional conduct is for a security officer.
  - 05.02 Discuss the code of conduct/ethics for security officers.
  - 05.03 Understand "command presence" and the symbolism of a uniform and proper personal grooming.
  - 05.04 Discuss the importance of the uniform and proper personal grooming to image and professionalism in using assertive techniques to maintain security.
  - 05.05 Discuss discipline issues.
  - 05.06 Discuss maintaining work-readiness and alertness and how to cope with shift work/sleep adjustment issues.
  - 05.07 Discuss the importance of honesty in dealing with the public, employees and supervisors.
  - 05.08 Demonstrate techniques of how to develop rapport with management, employees, guests and visitors.
- 06.0 DEMONSTRATE PATROL TECHNIQUES--The student will be able to:
- 06.01 Describe the types of patrols.
  - 06.02 Define "patrolling" and explain the purposes for patrolling areas.
  - 06.03 Describe fixed post duties and vehicle control.
  - 06.04 Identify the required equipment for security patrols.
  - 06.05 Demonstrate foot patrol, mobile patrol, vehicle safety, and defensive-driving techniques.
  - 06.06 Explain effective patrolling techniques, including preventive patrols and fire watches.
- 07.0 MAKE OBSERVATIONS AND WRITE REPORTS CONCERNING SECURITY INCIDENTS--The student will be able to:
- 07.01 Explain and demonstrate basic observation techniques.
  - 07.02 Prepare field notes and record initial observations concerning security incidents.
  - 07.03 Define the five key interrogative elements of a report: who, what, when, where, and how.
  - 07.04 Define the characteristics of a good report: clear, neat, complete, brief, accurate, and timely.
  - 07.05 Describe the process for completing a report: generating ideas to include; outlining, writing and revising a draft; and proofreading the final report for correct grammar, punctuation, and capitalization.
  - 07.06 Recognize sample reports common to the private security industry.
- 08.0 CONDUCT SECURITY DUTIES REGARDING FIRE DETECTION, SUPPRESSION AND LIFE SAFETY--The student will be able to:
- 08.01 Discuss the mission of the security officer regarding fires.
  - 08.02 Define fire, highlighting the necessary ingredients.

- 08.03 Explain the responsibilities of the security officer regarding: fire prevention; fire extinguishing; and salvage work.
  - 08.04 Explain how to prevent and control fires and notify the fire department.
    - a. Describe sodium fires and acids.
    - b. Describe procedures for controlling small fires.
    - c. Identify extinguishing methods (cooling, smothering, and starving), list extinguishing agents, and identify markings on containers of extinguishing agents for use with different fires.
  - 08.05 Be familiar with life safety issues, such as:
    - a. Fire fighting equipment not previously identified.
    - b. Life safety plans.
    - c. Fire detection, location and intensity
    - d. Evacuation
  - 08.06 Explain Section 877.15, F.S., failure to control or report a dangerous fire.
- 09.0 PERFORM CRIME AND ACCIDENT PREVENTION TECHNIQUES--The student will be able to:
- 09.01 Perform access control and explain methods of prevention of thefts by use of lock, inspection or alarm technology.
  - 09.02 Explain methods of prevention of injury, elimination of hazards and reporting.
  - 09.03 Explain methods of prevention including securing company equipment, property and reporting deficiencies.
  - 09.04 Use telecommunications equipment.
- 10.0 PERFORM CRIME AND ACCIDENT SCENE PROTECTION--The student will be able to:
- 10.01 Define a crime scene.
  - 10.02 Understand the value of crime/accident scene integrity to investigators, etc.
  - 10.03 Define the duties of the first security officer on the scene to:
    - a. Determine what makes up the crime/accident scene.
    - b. Isolate and protect the crime/accident scene.
    - c. Identify witnesses.
  - 10.04 Identify methods to protect the crime/accident scene.
  - 10.05 Understand evidence preservation and define "chain of custody".
  - 10.06 Discuss effects of contamination of evidence.
- 11.0 IDENTIFY ENTREPRENEURSHIP OPPORTUNITIES IN THE PRIVATE SECURITY INDUSTRY--The student will be able to:
- 11.01 Describe the meaning of entrepreneurship and the types of businesses created by entrepreneurs that require security.
  - 11.02 Describe security businesses that serve the general public, private corporations, and other private organizations or groups.
  - 11.03 Describe the risks, advantages, responsibilities, and state and local licensing requirements for establishing a business that provides security.
  - 11.04 Compare personal traits and assets required of an entrepreneur in the security industry to those required of an employee.
  - 11.05 Compare opportunities for starting a security business to other job opportunities in the security industry.
- 12.0 DEMONSTRATE EMPLOYABILITY SKILLS IN THE PRIVATE SECURITY INDUSTRY--The student will be able to:

- 12.01 Conduct a job search and identify advanced-training opportunities and requirements in the security industry.
- 12.02 Identify an employer's cost for security services and other major business investments.
- 12.03 Obtain information on different job titles, licensing requirements, job responsibilities, rates of pay, employee benefits, work conditions, risks, and opportunities for career advancement in the security industry.
- 12.04 Write a resume and modify it for different types of security jobs.
- 12.05 Write a letter of introduction to a prospective employer.
- 12.06 Obtain and complete sample application forms for employment as a private security officer.
- 12.07 Demonstrate appropriate demeanor and interview techniques with prospective employers.
- 12.08 Identify work habits of successful employees.
- 12.11 Describe methods of making job changes appropriately.
- 12.12 Demonstrate appropriate responses to performance evaluations from supervisors and others in the workplace.

**COURSE B- 16 HOURS**

- 13.0 UNDERSTAND THE IMPORTANCE OF PUBLIC AND INTERAGENCY RELATIONS--The student will be able to:
  - 13.01 Demonstrate methods of interagency communication and cooperation with law enforcement, fire and emergency medical services providers.
  - 13.02 Understand the importance of maintaining a good working relationship with the media.
  - 13.03 Understand the importance of maintaining a positive relationship with the community.
  - 13.04 Identify effective ways to communicate with elders, juveniles, trespassers and transients.
  - 13.05 Demonstrate crisis prevention and intervention techniques by deescalating conflict.
- 14.0 DEMONSTRATE COURTROOM PROCEDURES--The student will be able to:
  - 14.01 Explain the security officer's role as a witness in both criminal and civil court.
  - 14.02 Explain the roles of the judge, prosecutor, defense attorney and jury.
  - 14.03 Explain the security officer's rights as a victim/witness.
  - 14.04 Identify the types of questions a witness may be asked.
  - 14.05 Understand the use of reference records; value of good notes and reports; and the use of security records in court.
  - 14.06 Explain subpoena, deposition and pretrial hearing; who is required to attend; and discussing the case do's and don'ts.
  - 14.07 Discuss courtroom testimony issues; preparation and giving testimony.
  - 14.08 Demonstrate proper courtroom demeanor.
- 15.0 DEMONSTRATE INTERVIEWING TECHNIQUES--The student will be able to:
  - 15.01 Explain what is an interview.
  - 15.02 Identify the purpose and styles of interviews and explain how to motivate the person being interviewed.

- 15.02 Use effective communication techniques to develop rapport with victims, witnesses, and suspects during an interview.
  - 15.03 Apply different approaches to interviews, including methods for ending an interview.
- 16.0 UNDERSTAND THE FUNDAMENTALS OF PERSONAL SECURITY--The student will be able to:
- 16.01 Explain the use of cognitive and affective skills in expressing calmness, courtesy, patience, and self-control.
  - 16.02 Describe techniques for diffusing hostility.
  - 16.03 Describe safety concerns and steps to follow when responding to potentially violent situations and violent crimes.
    - a. Evasive tactics.
    - b. Describe weapons safety practices and ways to decrease the accidental or deliberate use of weapons.
    - c. Insight as to legal problems encountered by a security officer using weapons on the job.
    - d. Describe the types of weapons--such as batons, chemical weapons, knives, and guns--that might be used against a security officer or other individuals in violent situations.
    - e. Identify unarmed methods for responding to violent crimes, discouraging the use of weapons, and enhancing weapon safety.
    - f. Review the security officer's use of weapons as outlined in Chapter 493, Florida Statutes.
- 17.0 DEMONSTRATE INTERPERSONAL COMMUNICATION SKILLS--The student will be able to:
- 17.01 Understand perception factors - appearance, body language, tone of voice, etc.
  - 17.02 Understand the importance of clarity in verbal and written communication.
  - 17.03 Demonstrate professional communication skills.
  - 17.04 Identify the effects of threats or challenges which are directed toward the security officer.
  - 17.05 Identify the effects of threats or challenges which are directed toward a citizen by the security officer.
- 18.0 DEMONSTRATE PROFESSIONAL COMMUNICATIONS SKILLS--The student will be able to:
- 18.01 Demonstrate two-way radio use and procedures.
  - 18.02 Demonstrate proper telephone etiquette.
  - 18.03 Demonstrate other professional communication techniques.
- 19.0 PERFORM TRAFFIC CONTROL--The student will be able to:
- 19.01 Describe general responsibilities of traffic controllers.
  - 19.02 Identify areas where security officer may direct traffic (i.e. private property, special events, parking lots). AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
  - 19.03 Demonstrate position and posture in directing traffic.
  - 19.04 Identify practical hand signals.
  - 19.05 Identify safety equipment used during traffic direction.
  - 19.06 Demonstrate use of the whistle, the flashlight, traffic cones and flares.

20.0 PERFORM CROWD CONTROL--The student will be able to:

- 20.01 Identify the types of crowds (i.e. peaceful, hostile, demonstration, etc.).
- 20.02 Discuss the characteristics of crowds.
- 20.03 Identify methods for directing the flow of crowd traffic.
- 20.04 Understand the importance of teamwork among security officers in crowd control situations.
- 20.05 Demonstrate crowd control techniques (i.e. interaction procedures, effective assertiveness, issuing directives and eliciting cooperation). AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4
- 20.06 Demonstrate effective security officer behavior in crowd control situations. AT.4.1.4, AT.5.1.4, LA.B.1.4, LA.B.2.4, LA.C.1.4, LA.C.2.4, LA.C.3.4, SC.H.3.4

21.0 IDENTIFY SPECIAL PROBLEMS FOR SECURITY--The student will be able to:

- 21.01 Know the fundamentals of understanding unique behavior: dealing with disabilities; the emotionally distressed; elderly; juveniles; and transients and trespassers.
- 21.02 Know the definition of, and be able to identify, controlled substances.
- 21.03 Recognize when you are dealing with someone under the influence.
- 21.04 Know the duties of an Occupational Safety and Health Administration (OSHA) first responder including HAZMAT, how to read and understand labels and how to respond to a hazardous incident.
- 21.05 Have an awareness of violence in the workplace:
  - a. Describe the history, scope, and incidence of violence in the workplace.
  - b. Be aware of potential violence.
  - c. Explain security actions in preventing workplace violence, including use of physical security measures, detection of abnormalities, and reporting of incidents.
  - d. Discuss responding to violent behavior.
  - e. Explain the role of a security officer in providing assistance to, and cooperating with, trauma teams during crisis management.

**OCCUPATIONAL COMPLETION POINT - DATA CODE B**

ARMED PRIVATE SECURITY OFFICER, CLASS "G" LICENSE - OES 63047, SOC 33-9032

22.0 RECALL THE PROVISIONS OF CHAPTER 493, F.S., AS THEY RELATE TO ARMED SECURITY OFFICERS--The student will be able to:

- 22.01 Recall the minimum training requirements for an armed security officer license.
- 22.02 Recall that a current class "G" license must be carried when on duty.
- 22.03 Explain that annual firearms qualification is required for license renewal.
- 22.04 Recall the provisions of Section 493.6115, F.S., which gives the Florida DOACS authority to license and regulate armed security officers.
- 22.05 List the grounds for disciplinary action by the Florida Department of State against an armed security officer enumerated in Section 493.6118 F.S.

- 22.06 Recall the fines and penalties the Florida DOACS can assess against armed security officers for rules violations.
- 22.07 Recall that Section 493.6121 F.S. gives the Florida DOACS the authority to investigate and regulate armed security officers.
- 22.08 List the classes of licenses authorized to carry firearms for private investigative services.
- 22.09 List the classes of licenses authorized to carry firearms for private security services.
- 22.10 Recall that uniforms are required to be worn except during limited special assignments.
- 23.0 RECALL THE PROVISIONS OF CHAPTER 775, F.S., RELATING TO THE CLASSIFICATION OF CRIMES--The student will be able to:
- 23.01 Recall that our current law is derived from the common law of England.
- 23.02 List the basic legal definitions in Section 775.08, F.S.
- 23.03 List the classes of felonies and misdemeanors.
- 23.04 Recall the penalties for each class of felony and misdemeanor.
- 23.05 Define "attempted murder of a law enforcement officer".
- 23.06 List the fines for each class of felony and misdemeanor.
- 24.0 DESCRIBE THE SITUATIONS IN WHICH AN INDIVIDUAL CAN USE FORCE ACCORDING TO CHAPTER 776, F.S.--The student will be able to:
- 24.01 Recall that force can be used to defend oneself.
- 24.02 Recall that force can be used in the defense of others.
- 24.03 Recall that force can not be used as an act of aggression.
- 24.04 Define deadly force.
- 25.0 RECALL THE PROVISIONS OF CHAPTER 790, F.S., RELATING TO OWNING AND CARRYING FIREARMS--The student will be able to:
- 25.01 Recall the definitions listed in Section 790.001 F.S.
- 25.02 Recall that it is generally illegal to carry a concealed weapon without a license.
- 25.03 Recall that the Florida Department of State may issue a license to carry a concealed weapon.
- 25.04 Recall that the use of weapons while committing a crime carries enhanced penalties.
- 25.05 Recall that discharging firearms in public is illegal.
- 25.06 Recall that dealers may not sell certain weapons to minors.
- 25.07 Recall that it is unlawful for convicted felons to possess firearms or certain other weapons.
- 25.08 List instances when it is lawful for a citizen to possess or use firearms.
- 26.0 RECALL THE CIVIL AND CRIMINAL RELIABILITY RELATING TO THE USE OF DEADLY FORCE--The student will be able to:
- 26.01 Define each of the following:
- a. Criminal liability.
  - b. Civil liability.
  - c. Negligence.
  - d. Standard of care.
  - e. Liability.
  - f. Vicarious liability.
- 26.02 Explain when deadly force may or may not be used.

- 26.03 Given a situation, describe the proper course of action to be taken to resolve the situation.
- 27.0 DEMONSTRATE OPERATIONAL FIREARMS SAFETY MEASURES--The student will be able to:
- 27.01 Demonstrate the general safety rules for handling firearms.
  - 27.02 Demonstrate proper wearing and storage of firearms.
  - 27.03 Demonstrate safety rules for firing of the handgun.
  - 27.04 Demonstrate semi-automatic pistol safety standards.
  - 27.05 Demonstrate operational standards for firearms.
  - 27.06 Demonstrate general storage of semi-automatic weapons.
  - 27.07 Describe the proper type of holster for each type of firearm.
- 28.0 DEMONSTRATE FIREARMS MECHANICAL SKILLS--The student will be able to:
- 28.01 Describe the two types of revolver.
  - 28.02 Recall the nomenclature for a revolver.
  - 28.03 Describe the functioning of a .38 caliber revolver.
  - 28.04 Define the types of stoppages.
  - 28.05 Describe the immediate action required for common malfunctions.
  - 28.06 Demonstrate the care and cleaning of a revolver.
  - 28.07 Demonstrate loading and unloading a revolver.
  - 28.08 Describe the types of semi-automatic pistols.
  - 28.09 Recall the nomenclature for the semi-automatic pistol.
  - 28.10 Describe the safety features of the semi-automatic pistol.
  - 28.11 Demonstrate rendering a semi-automatic pistol safe.
  - 28.12 Demonstrate field stripping and inspecting a semi-automatic pistol.
  - 28.13 Describe the functioning of a semi-automatic pistol.
  - 28.14 Describe semi-automatic pistol stoppages.
  - 28.15 Demonstrate immediate action to clear stoppages and malfunctions.
  - 28.16 Demonstrate loading and unloading a semi-automatic pistol.
  - 28.17 Demonstrate care and cleaning of a semi-automatic pistol
- 29.0 MEET DOACS QUALIFICATION STANDARDS WITH A FIREARM ON THE FIRING RANGE--The student will be able to:
- 29.01 Qualify with a firearm using the qualification course mandated by the Florida DOACS or meet the requirements specified in Section 493.6105(6) or (7)(a), F.S.