Florida Department of Education
Bureau of Exceptional Education and Student Services

FACT SHEET

FACILITATED INDIVIDUAL EDUCATIONAL PLAN (FIEP) MEETINGS

What is Exceptional Student Education (ESE) Facilitation?

Facilitation is a voluntary process through which a trained and impartial third party helps establish a common agenda and keeps a meeting focused and moving forward. Most ESE meetings do not need the services of a facilitator. Generally facilitation is requested when parents and school personnel are experiencing challenges in communicating, or a meeting may be expected to be highly complex or possibly difficult. Any meeting related to the Individuals with Disabilities Education Act may be facilitated and facilitation can be requested by a parent or a district representative.

FIEP meetings may:

☑️ resolve disagreements concerning identification, evaluation, educational placement, and or a free appropriate public education for an exceptional student

☑️ clarify issues causing the disagreement

☑️ provide those involved with uninterrupted opportunities to present their point of view

☑️ stimulate mutual problem-solving efforts

☑️ promote positive working relationships between parents and school personnel

☑️ help parents and school personnel focus on what they have in common — the student — rather than issues that divide them

Many school districts have implemented their own forms of facilitation. Participation in this process of problem solving at the district level is strongly encouraged by the Bureau of Exceptional Education and Student Services (bureau).

Facilitator Assignments

The bureau maintains a list of qualified facilitators who are knowledgeable in laws and regulations of special education and related services, as well as the art of running meetings. Facilitators are independent contractors who are assigned by the bureau on a rotational and geographic basis.

Facilitation is Voluntary

Although either the district or the parent may request facilitation, both parties must agree to participate, as the facilitation process is voluntary. After a request for facilitation
is made to the bureau and both parties agree, the bureau will schedule the facilitation. Generally, the facilitation occurs within 14 days after the facilitator is assigned.

FIEP meetings vary in length, and participants should plan accordingly.

**The Facilitator's Role**

A facilitator will determine a collaborative agenda, aid parties in keeping meetings focused on the student, provide opportunities for teams to resolve conflicts as they arise, and support the participation of the team members. Facilitators are neither decision makers nor members of teams. Facilitators assist in generating ground rules, maintain open communication among team members, clarify points of agreement and disagreement, and maintain impartiality.

**Cost for Facilitation**

In Florida, ESE facilitation is free to all participants and contractors are paid by the Florida Department of Education (FDOE).

**Participant Evaluations**

An opportunity to evaluate the process will be provided to all parties following the facilitation. The purpose of the participant evaluation is to determine the usefulness of facilitation in resolving educational disputes. No personally identifiable information is shared. Your cooperation in evaluation of the process is appreciated and will be valuable in guiding future efforts.

**Instructions for Requesting an FIEP Meeting**

1. Fill out the information that pertains to you and sign the form entitled, “Request for Exceptional Student Education (ESE) Facilitated Individual Educational Plan (IEP) Meeting,” which is located on the FDOE website at [http://fldoe.org/academics/exceptional-student-edu/dispute-resolution/](http://fldoe.org/academics/exceptional-student-edu/dispute-resolution/).

2. Send the form to the other party to be completed and signed, or submit it directly to the bureau by email at BEESSComplaints@fldoe.org or by fax at 850-245-0953. The FDOE facilitation coordinator will contact the other party to see if they are willing to work with a facilitator to develop an acceptable IEP.

3. If the parties fill out this form at the same time, the school district agency will forward the form to the FDOE.

4. Once the request form is signed by the parents and the school staff, the school district agency schedules an IEP meeting at a mutually agreeable time and place, and fax the notice of the meeting and the current IEP to the FDOE. The notice will include the date, time, and address of the meeting. The FDOE requires that parties requesting a facilitator do so at least 10 working days before the scheduled date of the IEP meeting to give the FDOE facilitation coordinator time to confirm that both parties agree to use facilitation; locate an available facilitator; and gather and share relevant information. The FDOE facilitation
coordinator will make every attempt to locate a facilitator who is available during
the time frame chosen by the IEP team. If no facilitator is available on this date,
the IEP team may need to reschedule the meeting or proceed without the
facilitator. Please note that a facilitated IEP meeting will not be scheduled if the
facilitation coordinator determines that the issues identified by the parties are not
related to the student’s IEP or otherwise determines that facilitation is not an
appropriate resolution option. In such cases, the facilitation coordinator will work
with the parties to identify other resolution options.

5. For additional information, contact the FDOE by phone at 850-245-0475 or by fax
at 850-245-0953.