

Department of Education
Office of Inspector General – Internal Audit
Twelve-Month Status Report on: New Haven Development Center
Report # A-1516-028 Issued: November 8, 2017
Status as of November 8, 2018

Finding	Recommendation(s)	Previous Management Response	Management Response as of November 8, 2018	Anticipated Completion Date & Contact
<p>DVR did not conduct required quarterly monitoring.</p>	<p>We recommend DVR conduct quarterly and annual monitoring of the New Haven contract based on the risk evaluation. In addition, we recommend DVR promptly provide the results and the recommendations of the monitoring to New Haven and ensure corrective action has been initiated on noted deficiencies.</p>	<p>Concur. VR is currently revamping monitoring processes for Employment Service Providers. Under the new processes, the Provider will be made aware of results and recommendations at the end of each data analysis review. Monitoring schedules will continue to be driven by risk assessment.</p> <p>Management Response as of May 8, 2018</p> <p>Due to competing priorities, VR has not yet completed all changes to the Employment Services Provider monitoring process. We are completing this project, along with annual risk assessments, now, with a target completion date of July 1, 2018.</p> <p><i>Anticipated Completion Date: July 1, 2018</i></p>	<p>New monitoring processes have been put in place that changed the monitoring frequency associated with each risk level. We have reassessed risk level for all providers. New Haven is now considered medium risk, requiring full monitoring every 24 months.</p>	<p>Complete</p> <p>Maggie Munsey 245-3386</p>