District Career and Technical Education Directors

SECONDARY BI-MONTHLY CONFERENCE CALL

March 17, 2014 — 1:30 p.m. **888-670-3525** Code: **7153635695**

ISSUES/QUESTIONS FROM DISTRICTS

There are two specific issues that pertain to Certiport. First is pricing. They are sole source for Microsoft Office Specialist and Adobe ACA industry certification testing. Their pricing has increased, and with so many school district purchasing site licenses, could a state price be negotiated?

Secondly, there are technical difficulties with Certiport testing in our district, and our neighbors also report difficulties. We'd like input from other districts as to how they're doing with Certiport testing.

Is there a possibility that the state will negotiate a price agreement with Certiport? As a small rural district this was a big expense for me during the past school year.

Is it possible that Certiport can require instructors not be proctors? Other vendors/testing agencies are requiring this.

Can Certiport set the system to lock out students who have tested and failed excessively? This will cut down on mass testing. Also, Certiport's policy is the first failure requires a 24 hour wait period and the second failure requires a 5 day wait period. In the past there was nothing in place to monitor this and instructors were allowing students to test many times in the same day and eventually passing the test within 10 minutes.

Note

- 1. Please keep your phone on **MUTE** during the conference call. This prevents background noise and inoffice discussions from disrupting the call. (If you do not have a "Mute" button on your phone, press *6 to mute and #6 to unmute)
- 2. Do NOT place your phone on HOLD during the call. HOLD queue music and messages will be heard on the conference call.
- 3. This call will be recorded by the conference system; and once available, the recording will be posted on our website.