Conference Date: 5/17/2010
Conference Time: 1:13 PM EST
Playback ID: 101330137
Conference Topic: Bi-Monthly Conference Call
Leader: Loretta Costin
Archived through: 6/16/2010

To listen to your conference playback via the Internet or over the phone, refer to the following instructions:

**Playback via the Internet**
1. Click on the link below or paste the entire URL into your browser:
2. At the prompt, enter your name and email address.
3. Click "Submit". The playback will begin.

**Playback by Phone**
1. To access the conference specified above, dial the phone number shown below according to your locale.
   - US/Canada - 888-899-7904
   - International/Local - 706-679-5560
2. At the prompt, enter the Playback ID shown above followed by the pound sign (#).
3. The playback will begin.

The following keypad commands are available during the conference playback:
3     Fast forward 30 seconds
7     Rewind 30 seconds
#     Pause/Resume playback
*     Exit playback