Program Income Conference Call
Playback Instructions
October 6, 2011 – 2:30 PM

Conference Date: 10/6/2011
Conference Time: 2:15 PM EST
Playback ID: 111028279
Conference Topic: Program Income
Leader: Eileen Amy
Archived through: 11/5/2011

To listen to your conference playback via the Internet or over the phone, refer to the following instructions:

Playback via the Internet

1. Click on the link below or paste the entire URL into your browser:
   http://suncom2.governmentconferencing.com/moderator/presentation/Playback?id=26183f46-7aa6-4704-b57f-b006eca0a639.rpm
2. At the prompt, enter your name and email address.
3. Click "Submit". The playback will begin.

Playback by Phone

1. To access the conference specified above, dial the phone number shown below according to your locale.
   US/Canada - 888-899-7904
   International/Local - 706-679-5560
2. At the prompt, enter the Playback ID shown above followed by the pound sign (#).
3. The playback will begin.

The following keypad commands are available during the conference playback:

3  Fast forward 30 seconds
7  Rewind 30 seconds
#  Pause/Resume playback
*  Exit playback