

**Department of Education**  
**Office of Inspector General – Internal Audit**  
**Six-Month Status Report on: Florida Alliance for Assistive Services and Technology, Inc. (FAAST)**  
**Report # A-1819DOE-007 Issued: June 7, 2019**  
**Status as of December 7, 2019**

<b>Finding</b>	<b>Recommendation(s)</b>	<b>Management Response as of June 7, 2019</b>	<b>Management Response as of December 7, 2019</b>	<b>Anticipated Completion Date &amp; Contact</b>
FAAST did not accurately report event data and failed to meet the Device Loans to Consumers deliverable for the two sampled quarters.	We recommend DVR clarify the contract language regarding device loans to consumers and enhance their procedures to ensure FAAST meets all deliverable requirements prior to final payment.	Concur. The DVR plans to revise this contract to ensure that it provides maximum benefit to the Division. The Division will draft desktop procedures to ensure FAAST meets all deliverable requirements prior to final payment.	DVR is actively in the planning phase to amend and modify the agreements with FAAST.	June 30, 2020 Monica Moyer 245-7004
DVR did not conduct monitoring in accordance with the monitoring plan.	We recommend DVR conduct monitoring in accordance with the risk assessment and subsequent monitoring plan. In addition, we recommend DVR promptly provide the monitoring results and recommendations for improvement to FAAST and ensure corrective action has been initiated on noted deficiencies.	Concur. The DVR will create and complete monitoring tools and procedures in accordance with the risk assessment and subsequent monitoring plan. Monitoring will be conducted. Results and recommendations will be provided to FAAST, and corrective actions on noted deficiencies will be tracked.	DVR is currently conducting a desk monitoring of the GR and HHS funded agreements with FAAST.	January 1, 2020 Monica Moyer 245-7004

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FAAST did not accurately report event data and failed to meet the Device Loans to Consumers deliverable for the two sampled quarters.	We recommend FAAST streamline its data gathering and reporting procedures to ensure accuracy of reported deliverables and maintain adequate documentation to support performance. If FAAST makes adjustments subsequent to an approved invoice, they should provide an explanation and supporting documentation to DVR.	Concur. FAAST reports device loans in accordance with the standards established by the Agency for Community Living (ACL). FAAST will work collaboratively with DVR to revise contract language regarding device loans to ensure reporting procedures align appropriately to contractual requirements.	FAAST continues to report device loans in accordance with the standards established by the Agency for Community Living (ACL). FAAST understands the importance of ensuring that data gathered for reporting is compliant with both ACL and DVR. Revised language, collaboratively written with DVR, will be a part of the new contract that will go into effect July 1, 2020. This language will address the deliverable definitions, documentation and reporting to properly correct the current concerns.	6/30/2020 with contract revision discussions to begin within the first quarter of the calendar year 2020. Eric Reed, Deputy Director, or Executive Director.