



The State of Florida DOE approved the CENTEGIX CrisisAlert platform through ITN 2021-31 to help schools across Florida comply with SB70 (Alyssa's Law). The law requires every school in Florida, including charter schools, to implement a mobile panic alert system that connects to the local PSAP when activated. CrisisAlert is unique because it does not require school staff to download an application onto their personal phones but instead uses a wearable badge with an integrated panic button. *The CrisisAlert badge is the fastest and easiest way for staff to call for help and to deliver that alert to the PSAP with information including who called for help and their location within the campus.*

To assist districts and PSAPs with the implementation or selection of CrisisAlert, we have compiled the most frequently asked questions below.

Does CrisisAlert comply with the requirements of Alyssa's Law?

CrisisAlert was fully vetted during the State DOE's vendor selection process and was deemed fully compliant with the requirements of Alyssa's Law and the ITN.

Does CrisisAlert work with existing PSAP infrastructure? Or does it require a new installation?

CrisisAlert integrates with existing infrastructure and does not require the PSAP to install anything new.

Integration options include:

- Using E911 technology to ingest a call to the existing PSAP telephony system providing physical address and additional information such as the user who activated the alert and the exact location (floor, room) of the incident on campus
- ASAP to PSAP direct CAD integration
- Integrating through existing systems in place at the PSAP (e.g., Mutualink)

In combination with the above, or alternatively, the PSAP can choose to install the CrisisAlert software at no additional cost to the district or PSAP. The CrisisAlert software provides real-time mapping data of the location of the incident.

Does the CrisisAlert badge offer two-way communication?

The State of Florida confirmed during the vendor selection process that CrisisAlert's badge with silent vibration feedback fully met the State ITN requirement. When an alert is activated, detailed user and location information is discreetly sent to the PSAP without verbal communication required.

Does this prohibit anyone from texting or calling 911 during an Active Shooter incident?

CrisisAlert does not install on users' phones or interfere with existing systems or technologies used to contact the PSAP (phones, alarms, etc.). CrisisAlert enhances a district's safety response plan by delivering detailed incident information - including who called for help and their location on campus - directly to the PSAP. This function eliminates delays and the potential for misinformation during an incident.

For more information about CrisisAlert, please contact Dean Olds, CENTEGIX - VP, Innovation and Strategy at 715-350-9515 or dolds@centegix.com.